Temporary Permission for Program Flexibility and for Emergencies

When the Medical Health Coordination Center (MHCC) is activated, Providers and District Offices (DOs) will submit requests to CHCQDutyOfficer@cdph.ca.gov

This form is to be used ONLY for program flexibility requests when providers temporarily need to comply with licensing requirements by using alternative concepts, methods, procedures, techniques, equipment, or personnel.

Providers are required to submit a program flexibility request to the California Department of Public Health (CDPH), Center for Health Care Quality for approval. This form is a mechanism to expedite the request directly to the Medical Health Coordination Center (MHCC) for approval in emergency situations.

https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx

Facility Name: Central Gardens Post Acute

Date of Request: 7/7/2020

License Number: 220000013

Facility Phone: 415-567-2967

Facility Fax Number: 415-567-5933

Facility Address: 1355 Ellis St

E-Mail Address: [redacted]

City: San Francisco

State: CA

Zip Code: 94115

Contact Person's Name: [redacted]

Approval Request

Complete one form total per facility

- [x] Staffing
- [ ] Tent use (High patient volume)
- [ ] Space Conversion (other than tent use)
- [ ] Other
- [ ] Bed Use
- [ ] Over bedding

Duration of Request

Start Date: 7/7/2020

End Date: 10/5/2020

Program Flex Request

What regulation are you requesting program flexibility for? Title 22-section 72329.1 and 72329.2

Justification for the Request

- [x] A disease outbreak (verifiable through sources such as the local emergency medical service agency (LEMSA), local Public Health Officer, CDPH Division of Communicable Disease Control, the Centers for Disease Control and Prevention) is present in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: Increased cases of seasonal influenza, onset of a severe acute respiratory syndrome-type or other highly contagious virus requiring acute care, an epidemic/pandemic, a bioterrorism agent, or a declared public health emergency.

- [ ] An emergency resulting in the need for increased patient accommodations has occurred in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: A natural or human-caused disaster, a crime incident or transportation accident resulting in numerous mass casualties, an emergency causing the evacuation of patients or diversions from another hospital (LEMSA diversion has been implemented).

Facility	License Number	Request Date
Central Gardens Post Acute	220000013	7/7/2020

Justification for the Request

☑ Other:

Nursing school closure, staffing moving or leaving, and parents not allowing staff to work

Exhausting Available Alternatives

The provider must exhaust available alternatives before requesting increased patient accommodations. Check all that apply:

- ☐ Rescheduling non-emergent surgeries and diagnostic procedures.
- ☐ Transferring patients to other beds or discharge as appropriate.
- ☐ Setting clinics for non-emergency cases (if possible).
- ☐ Requesting ambulance diversion from LEMSA, if appropriate.
- ☐ Other

Adequate Staff, Equipment and Space

The provider must make arrangements for adequate staffing, equipment and space for increased patient accommodations. Check all that apply:

- ☐ A plan is in place for staff if the request is for use of alternate space.
- ☐ A plan is in place for equipment if the request is for use of alternative space.
- ☐ The proposed space for care of patients provides sufficient square footage to ensure access for safe care.
- ☐ Other:

Additional Information

Provide a brief description of your conditions and explain the need for program flexibility. Provide a brief description of the alternative concepts, methods, procedures, techniques, equipment or personnel to be used, and the conditions under which this program flexibility will be used. Attach additional supporting documentation as needed.

Context,
Since the COVID-19 threat began, we have seen an increase in Nursing/CNA employees decrease in our community. There are many factors for this decrease. One factor that our community has seen is staff quitting or leaving due to concern of COVID-19 and taking it home. Another is difficulty finding staff to work with the most vulnerable patient population. Additionally, we are unable to compete with rates of hospitals for CNA's. What we have done to help offset the shortages includes but not limited to; using registry companies, offering additional pay for working overtime, posting jobs frequently to get more traffic and posting to find temp CNA's from out of the area. We feel we have exhausted all efforts to recruit CNA's to no prevail due to high demand and limited supply. Other options may be to recruit from local SNF's, which does no good for the community.

We, like all SNF's, are also battling with daily staffing due to staff needing to quarantine after exposure in the community. We are doing everything we can and exhausted all our resources to help the patients in our community.

[redacted]

Signature of person requesting program flexibility

Administrator

Title

[redacted]

Printed Name

NOTE: Approval for tent use, space conversion, bed use and over-bedding will be time limited and dependent on the facts presented that substantiate the emergency. Initial approval may be given verbally by the local DO; however, a signed written approval must be distributed (faxed) to the facility and filed in the facility's folder.

For CDPH Use Only

Center for Health Care Quality Approval:

☑ Permission Granted from: 7/16/20 to 10/15/20

☐ Permission Denied: Briefly describe why request was denied in comments / conditions below:

Comments / Conditions:

CHCQ Printed Name:

CHCQ Staff Signature:

Date:

[redacted]

L&C District Office Staff Signature

HFEM II

Title

7/16/20

Date