

Pending System Enhancements

- The Facility Search screen allows users to locate a facility using facility name, license number, or facility ID as search parameters. Currently, the license number search option does not populate facility records. A system enhancement is in progress to improve the license number search functionality to allow users to search by license number.

Workaround: Users can search by Facility ID and/or Facility Name to locate the facility. Users can also contact the hospital team at CABHospitals@cdph.ca.gov to obtain assistance.

➤ Anticipated Implementation Date: January 7, 2019.

- Certain applications such as a Change of Service, may require submission of a floor plan. The GACH/APH online system does not currently request an uploaded floor plan for those change types. A system enhancement is in progress to include an upload prompt for the floor plan as part of the application.

Workaround: When a CAB analyst reviews the application, the analyst will request a floor plan via a correction letter. If no corrections are needed, the analyst will contact you via e-mail to request the floor plan.

➤ Anticipated Implementation Date: January 10, 2019.

- Currently, several requested documents have an upload size limit of 1MB. Users are unable to upload documents that exceed the 1MB size limit. A system enhancement is in progress to increase the size limit.

Workaround: If the file you would like to upload is larger than 1MB, ensure you are uploading each requested document as a separate attachment by scanning and uploading each document separately. To avoid exceeding the size limit, please do not include instruction pages in the uploaded attachments. If your document still exceeds the upload size limit, in lieu of the actual document, upload an attachment that states “supporting document is over the 1MB size limit” as a placeholder. When a CAB analyst reviews the application they will request the required document via e-mail.

➤ Anticipated Implementation Date: January 10, 2019.