Questions for Stakeholder Meeting  
Hospice Agency Regulations

Numerical Limits and Standards

1. What criteria should the Department use to define a hospice agency’s geographic service area? Please explain. *This includes defining the maximum time and distance hospice agency staff can travel to reach patients, taking into consideration typical traffic conditions and whether the hospice agency is serving patients in rural or urban areas.*

2. What should the ratio of patients to nurses be for a hospice agency? Please explain.

3. How many hospice agencies is it appropriate for hospice management personnel to be responsible for concurrently? Hospice management personnel include the administrator, the director of patient care and the medical director. Please explain.

Training

4. What hospice-specific training or experience should be required for hospice management personnel? What personnel should be required to get these trainings and/or experience? Please explain.

Applications, Licensing, and Inspections:

5. How should a hospice agency demonstrate that the listed hospice management personal is in fact associated with the hospice agency? Please explain.

6. During a licensing site visit, what information should the hospice agency be required to have readily available?
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7. How should a hospice agency’s office space be defined? What specific requirements should be in place for a hospice agency’s office space? Please explain.

General Questions

8. Are there any provisions or terms in hospice statutes that are ambiguous that you would like the Department to clarify?

9. Do you have any further recommendations for the Department to consider when drafting hospice regulations?