Emergency Resident Transfers during COVID-19

Receive request for emergency transfer of resident(s)

Communicate about space and staff availability (including designated COVID-19 area, staffing, and PPE)

Adequate space/staff to safely admit and cohort? 

Accept transfer of resident(s) and communicate with transfer facility re: transfer information such as transportation, medical records, medications, etc.

Receive resident(s) in designated areas; ensure residents are wearing appropriate PPE

Cohort residents by COVID-19 status and place in designated areas

Green Area
COVID-19 negative with no known exposure and/or COVID-19 recovered
Place in rooms or units that do not include confirmed or suspected COVID-19 cases, but may include COVID-19 recovered individuals

Yellow Areas
- COVID-19 exposed undergoing monitoring and serial testing (yellow-exposed area)
- New admission undergoing 14-day observation (yellow-observation area)
Place in single-occupancy rooms or multi-occupancy room with 6 ft, or as far as possible, between beds and curtains closed

Red Area
COVID-19 positive
Place in single-occupancy rooms, or multi-occupancy room with other confirmed COVID-19 cases

Decline transfer; transfer facility escalates to local/state authority*

*Coordination with local/state emergency authorities may include temporary relocation to an alternate care site or fairground until a more permanent placement can be found.

Note: Symptomatic residents who have not yet been confirmed with a positive COVID-19 test should be prioritized for single-occupancy rooms