Concurrent Notifications:
1. Local Operations Center
2. MHOAC

Options Fill Request:
1. Local EMS Resource
2. Partner with Hospital or other healthcare partners
3. Contract Staff

Regional Disaster Medical Health Specialists

Options Fill Request:
1. Cal MAT
2. Health Corps
3. CDPH

Triage Patients throughout Regional System
Scenario:

A Skilled Nursing Facility (SNF) experiences a sudden spike in staff absenteeism or attrition creating a significant shortage of medical care providers. Before requesting any external resources the SNF must have exhausted their workforce call-down list.

1. The SNF contacts the county public health department and the California Department of Public Health (CDPH) District Office (DO) reporting their staffing needs and situation.

2. The county public health department verifies that the SNF has explored local options – including local emergency medical resources, partnerships with local hospitals and healthcare systems, and contract agencies for available (short term/long term) staffing support.

3. The county public health department will initiate concurrent notification to the Medical Health Operational Area Coordination (MHOAC) Program.

4. If the staffing needs cannot be met at the local level, the MHOAC will notify the Regional Disaster Medical Health Coordinators and Specialists (RDMHS).

5. If the staffing needs cannot be met at the regional level, the RDMHS will contact the Medical Health Coordination Center (MHCC), reporting the situation, requesting SNF staffing aid.

6. The MHCC will determine whether state options such as CalMat or California Health Corps members are available. If such resources are available, MHCC will dispatch those resources to the SNF in coordination with the RDMHS and the CDPH DO.

7. If state resources are not available, the MHCC will initiate the process to triage patients and transport patients throughout the regional health care system, in coordination with EMSA, RDHMS, and the MHOAC.

Requirements for deployment of state staff:

Any deployment of state staff resources is subject to the following requirements.

1. Deployments of state staff resources are intended to be for limited durations. Deployments will be made in 72 hour increments, that may be extended depending on the availability of resources.

2. Facility operators are responsible for providing all PPE and other necessary equipment.

3. Facility operators will be required to reimburse the state for all costs associated with the staff deployed to the facility.