

How to Login to the COVID-19 SNF Survey Hub

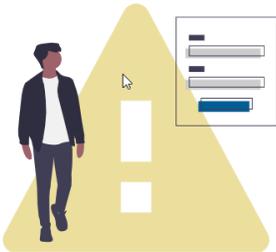
The COVID-19 SNF Survey and survey results are accessible through the [COVID-19 SNF Survey Hub](https://covid-19-snf-survey-cdphdata.hub.arcgis.com) (covid-19-snf-survey-cdphdata.hub.arcgis.com). Each facility will use a unique username and password to access the COVID-19 SNF Survey Hub.

What information can I get in the COVID-19 SNF Survey Hub?

- Easy access to launch the survey
- Easy access to the most recent survey you submitted

How to Access the Hub

1. In your web browser, open the [COVID-19 SNF Survey Hub](https://covid-19-snf-survey-cdphdata.hub.arcgis.com). You will be prompted to sign in on this screen:

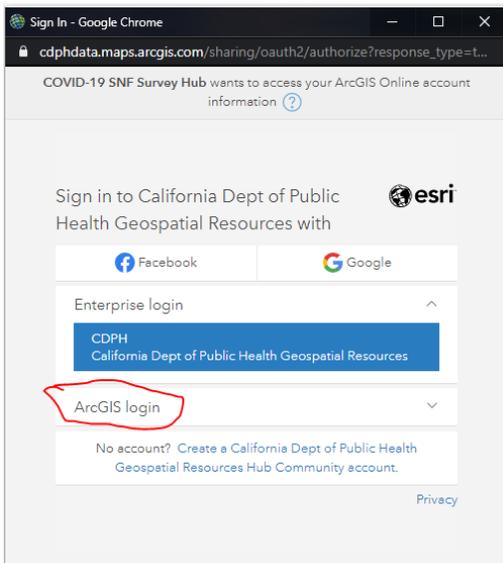


Please sign in.

To view this site, sign in below.

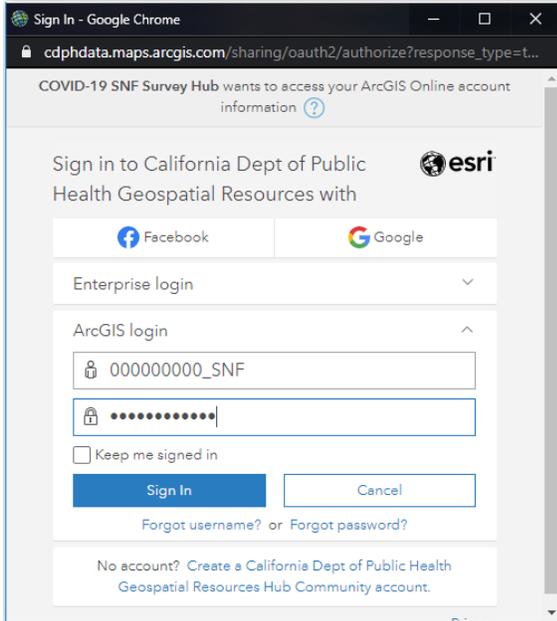
[Sign In](#)

2. Select “ArcGIS login.”

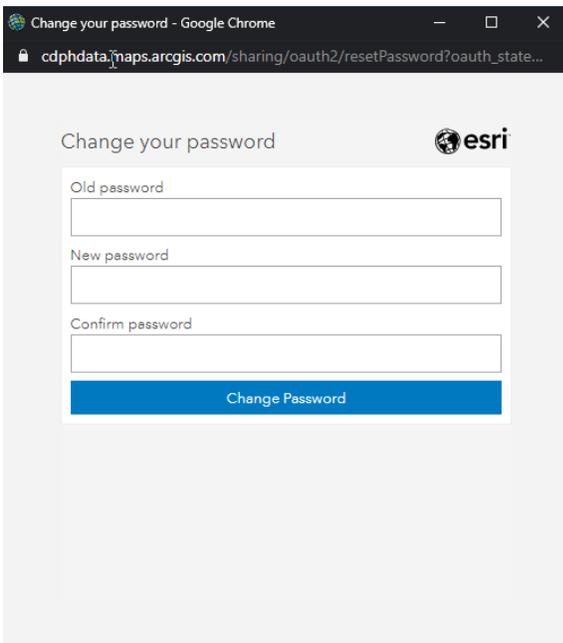


3. Enter your username and password:
 - a. Username: Facility ID_SNF (e.g. 000000000_SNF)
 - b. First Login Password: xSnf#123

If you do not know your Facility ID, use the [CDPH Health Care Facility ID Lookup Tool](#).



4. **FIRST TIME LOGGING IN:** After logging in with your temporary password, you will be prompted to create a new password.



5. After confirming the password, you will be able to sign in and view the COVID-19 SNF Survey Hub landing page.

The screenshot shows the landing page for the COVID-19 Skilled Nursing Facility (SNF) Survey Hub. The page has a dark blue header with a search icon, a home icon, and the text 'ESRI'. Below the header, the main heading is 'COVID-19 Skilled Nursing Facility Surveys'. There are two buttons: 'Weekly Testing Survey' and 'Daily Facility Survey'. The main content area is titled 'COVID-19 Daily Skilled Nursing Facility (SNF) Survey' with the subtitle 'Report SNF data in response to the COVID-19 pandemic'. Below this is a 'Submit a Survey' section with a loading message: 'Please wait a minute for the facilities to appear. If none load then no facilities are available for this account.' At the bottom is a 'Survey Details' section with the text 'Details from the Most Recently Submitted Survey' and a red asterisk note: '* Only Records submitted through this hub will appear'. A red note at the very bottom says: '(There could be up to a 5 min delay before your recent submittal appears. Please refresh you browser if it does not appear)'. Four callout boxes with orange borders and arrows point to specific elements: 1. 'Your facility name will appear here when signed in' points to the top right of the header. 2. 'Select the "quick links" to navigate to the weekly Testing Survey or the Daily Survey' points to the two buttons. 3. 'Your facility will appear here to submit a daily form' points to the 'Submit a Survey' section. 4. 'This area will show you the information from the survey you most recently filled out' points to the 'Survey Details' section.

Your facility name will appear here when signed in

Select the "quick links" to navigate to the weekly Testing Survey or the Daily Survey

Your facility will appear here to submit a daily form

This area will show you the information from the survey you most recently filled out

Further down the page you will find the weekly testing survey

COVID-19 Weekly Skilled Nursing Facility Testing Survey

Report SNF data in response to the testing efforts in the COVID-19 pandemic

Your facility will appear here to submit a daily form

Submit a Survey

Please wait a minute for the facilities to appear.
If none load then no facilities are available for this account.

This area will show you the information from the survey you most recently filled out

Survey Details

Details from the Most Recently Submitted Survey
* Only Records submitted through this hub will appear
(There could be up to a 5 min delay before your recent submittal appears. Please refresh you browser if it does not appear)

Accessing the COVID-19 SNF Survey through the Survey 123 Mobile App

The easiest way to access the survey will be to scan the QR code from the mobile device that Survey123 is installed on.

1. Download Survey123 from your mobile device's app store.

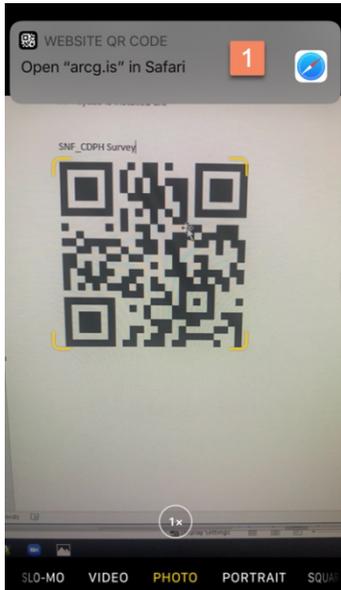


2. Scan the QR code below (SNF_CDPH Survey hosted in CDPH Hub)

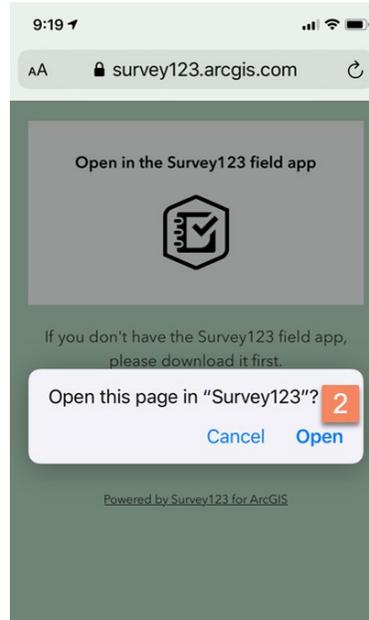


Note: If you are using a newer iPhone, the camera application already has a built in QR code scanner. Some Android devices may require third-party QR scanning applications. When scanning the QR code, some third-party apps may require you to copy and paste the result to a mobile browser to open the survey in the field app. Other apps may open the result automatically or provide a button to open the result in a mobile browser.

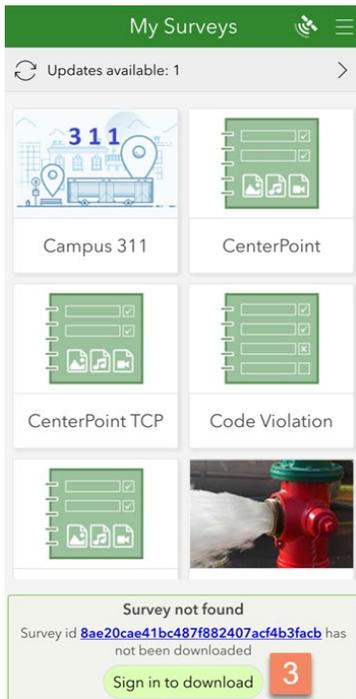
- For iPhones, scan the QR code with your camera app. This will launch your default browser (i.e. Safari)



- Select "Open" when prompted. This will launch Survey123 app.



- If you have not signed into the app yet, you will receive the message at the bottom (as shown in the screenshot below). Select "Sign in to download" and sign in using your provided username and password.



- Upon login, the COVID-19 SNF Survey will load onto your mobile device.

