Healthcare-Associated Infections Program Adherence Monitoring
Environmental Cleaning and Disinfection

Regular monitoring with feedback of results to staff can maintain or improve adherence to environmental cleaning practices. Use this tool to identify gaps and opportunities for improvement. Monitoring may be performed in any type of patient care location.

Instructions: Observe at least two (2) different environmental services (EVS) staff members. Observe each practice and check a box if adherent (“Yes”) or not adherent (“No”). In the right column, record the total number of “Yes” responses for adherent practices observed and the total number of observations (“Yes” + “No”). Calculate adherence percentage in the last row.

<table>
<thead>
<tr>
<th>Environmental Cleaning Practices</th>
<th>EVS Staff 1</th>
<th>EVS Staff 2</th>
<th>EVS Staff 3</th>
<th>Adherence by Task # Yes # Observed</th>
</tr>
</thead>
<tbody>
<tr>
<td>ES1. Detergent/disinfectant solution is mixed and stored according to manufacturer’s instructions.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES2. Solution remains in wet contact with surfaces according to manufacturer’s instructions.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES3. Cleaning process avoids contamination of solutions and cleaning tools; a clean cloth is used in each patient area, and the cloth is changed when visibly soiled.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES4. Standard cleaning protocol is followed to avoid cross-contamination (e.g. from top to bottom, patient room to bathroom, and clean to dirty)</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES5. Environmental Services staff use appropriate personal protective equipment (e.g. Gowns and gloves are used for patients/residents on contact precautions upon entry to the Contact precautions room.)</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES6. Hand hygiene is performed throughout the cleaning process as needed, including before and after glove use.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES7. High-touch surfaces* are thoroughly cleaned and disinfected after each patient. Mark “Yes” if Fluorescent Marker Assessment Tool result is 100%; mark “No” if &lt;100%.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES8. There are no visible tears or damage on environmental surfaces or equipment.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
<tr>
<td>ES9. The room is clean, dust free, and uncluttered.</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td>☐ Yes ☐ No</td>
<td></td>
</tr>
</tbody>
</table>

*Examples of high touch surfaces:
- Bed rail
- Chair
- Room light switch
- TV remote
- Bathroom door knob/handle
- Bathroom sink
- Tray table
- In-room medical cart
- IV pole ("grab area")
- Room inner door knob/handle
- Bathroom handrail
- Bathroom faucet
- Side table
- Room sink
- Call button
- In-room cabinet
- Bathroom light switch
- Toilet flush handle
- Side table handle
- Room sink faucet
- PPE container
- In-room computer/keyboard
- Toilet seat
- Toilet/bedpan cleaner

# of Correct Practice Observed (“# Yes”): _______
Total # Environmental Services Observations (“# Observed”): _______ (Up to 15 Total)
Adherence _______% (Total “# Yes” ÷ Total “# Observed” x 100)

If practice could not be observed (i.e. cell is blank), do not count in total # Observed.