December 5, 2022

VENDOR ALERT 2022 – 12

TO: ALL WIC VENDORS

SUBJECT: **IT’S HERE** - A NEW VENDOR PORTAL HAS REPLACED VWIX

Purpose
The California Department of Public Health, Women, Infants and Children Division (CDPH/WIC) is notifying all WIC authorized vendors that the Vendor WIC Information eXchange system (VWIX) has been replaced with a new Vendor Portal. VWIX will be unavailable effective December 31, 2022.

Background
CDPH/WIC has implemented a new Vendor Portal to replace VWIX functionality including the publication of Maximum Allowable Department Reimbursement (MADR) rates.

Action for Vendors
All vendors will receive an email from CDPH/WIC that includes important information necessary to access the Vendor Portal and create your Vendor Portal User Account. The email will contain a 5-digit Access Code unique to your Vendor Contract Ownership. You will need to provide this Access Code when registering to use the Vendor Portal. Refer to the Vendor Portal User Guide for detailed instructions.

CDPH/WIC will send emails to the email address(es) the Department currently has on record for your contract. If you have not received an email by December 15, 2022, or if you have recently changed your email address, contact your WIC Vendor Consultant or the WIC Vendor Help Desk at (855) 942-7867.

Questions
For additional questions you may also contact your WIC Vendor Consultant or call toll-free (855) WIC-STOR or (855) 942-7867 or contact the WIC Vendor Management Branch by email at WICVENDORINFO@cdph.ca.gov.

Lantrel Stockton, Chief
Vendor Management Branch
Women, Infants and Children (WIC) Division