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GAVIN NEWSOM
Governor

July 23, 2020

VENDOR ALERT 2020 – 06

TO: ALL WIC VENDORS

SUBJECT: PHASE-OUT OF WIC PAPER FOOD INSTRUMENTS AND FINAL VENDOR REDEMPTION REQUIREMENTS

Purpose

The California Department of Public Health, Women, Infants and Children Division (CDPH/WIC) is notifying all WIC authorized vendors that paper food instruments (FIs) and cash value vouchers (CVVs) are no longer being issued. All WIC purchases at California WIC authorized stores will be transacted using the California WIC Card.

Background

CDPH/WIC has completed the statewide transition from using paper FIs to the California WIC Card. All active WIC participants have been issued a California WIC Card that can be used at WIC authorized vendor locations and paper FIs/CVVs are no longer in circulation.

Action for Vendors

The California WIC Vendor Agreement specifies that all paper food instruments or CVVs must be deposited within forty-five (45) days of the “first day to use” date printed on the food instrument.

Final Redemption Instructions

- 1) The final submission date for paper FIs/CVVs was July 10, 2020. The Vendor WIC Information eXchange (VWIX) will not accept serial numbers after this date.
- 2) The final date for vendors to deposit paper FIs/CVVs into their bank account was July 13, 2020
- 3) Maximum Allowable Department Reimbursement (MADR) rates for paper FIs will no longer be available for viewing or download from VWIX after July 17, 2020.
- 4) Any paper FIs/CVVs that have been rejected for payment may be submitted to CDPH/WIC for reconsideration, but must be postmarked by August 24, 2020.



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Questions

If you have any questions, contact your WIC Vendor Consultant or call toll free (855) WIC-STOR or (855) 942-7867. You may also contact the WIC Vendor Management Branch by email at WICVENDORINFO@cdph.ca.gov.



Michelle Wilkins
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