



State of California—Health and Human Services Agency
California Department of Public Health



EDMUND G. BROWN JR.
Governor

August 7, 2015

VENDOR ALERT 2015 - 07

TO: ALL WIC VENDORS
SUBJECT: MISSING FOOD INSTRUMENTS

Purpose

The California Department of Public Health (CDPH)/Women, Infants, and Children(WIC) Division has become aware of a number of blank and voided food instruments (FI) that are missing and unaccounted for. Vendors should check the serial numbers of FIs presented at their store locations to prevent a financial loss due to accepting the missing and voided FIs.

Vendor Responsibility

It is important that vendors verify the FI serial number prior to accepting the food instruments as payment for WIC supplemental foods. The FIs with the serial numbers listed below are unaccounted for and if presented should not be accepted. You will not be reimbursed for these FIs if you accept them.

- 697970001 through 698054000

Verify FI Submissions

Following the proper FI handling techniques helps protect your business from financial loss of submitting for payment a missing and voided FI. Vendors are encouraged to verify the serial numbers of submitted FIs through Vendor WIC Information Exchange (VWIX) prior to depositing the FI into your bank. Counterfeit or altered FIs will not be reimbursed by the WIC Program and returned checks may be subject to bank fees.

Questions

If you have any questions, please call toll free **(855) WIC-STOR** or **(855) 942-7867** or e-mail: WICVENDORINFO@cdph.ca.gov

Lantrel Stockton, Chief
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