## Access to Health Care: Problem Analysis Diagram

### Social/Economic/Policy Level

**Social/Economic Issues**
- Discrimination/Inequitable distribution of health services & providers
- Increasingly unhealthy population with high health care needs
- Unemployment/underemployment

**Healthcare Practice/Policy**
- Complicated insurance products/choices/enrollment processes
- High costs of medical services
- Lack of providers accepting publicly funded insurance

**Healthcare Practice/Policy Continued**
- Insufficient incentive for providers to go to areas of need
- High malpractice premiums increase, defensive medicine, & health care costs
- Increasing costs of professional education

### Family/Community/Institutional Level

**Family/Home**
- Families with complicated lives
- Cultural & language barriers/fears
- Lack of affordable services when clients aren’t working & don’t have transportation available

**Community**
- Limited services for undocumented residents
- Institutional racism
- Poverty/distrust of system
- Lack of transportation

**Healthcare Providers/Institutions**
- Limited services for undocumented residents
- High costs of services
- High insurance premiums & copays
- Providers lack capacity to see clients
- Insurance enrollment restrictions
- Complicated enrollment process for publicly funded health insurance

### Individual Level

**Knowledge & Behavior**
- Lack of knowledge of options available
- Will only seek professional care when in pain/distress
- Language barriers

**Attitude & Beliefs**
- Lack of trust in the system
- Fear of deportation
- Internalized racism
- Lack of perceived need about the importance of preventive health & dental care

**Other**
- Poverty/homelessness
- Lack of transportation
- Scheduling difficulties
- Ineligibility due to financial restrictions
- Inability to find a provider
- Untreated mental health issues

### Target Outcome(s):

Percent of population with health insurance; percent of population with a primary care provider; percent of population seeing a provider in past year

### Consequences:

Increased risk for preventable health problems, disabilities, chronic diseases, premature death, & hospitalizations. Poor quality of life/missed school/work & stress. Spread of communicable diseases & overused emergency department services.