The Genetic Disease Screening Program (GDSP) has added an additional layer of security to accessing our Genetic Disease Screening Program Portal. It is called Multifactor Authentication (MFA).

Authentication by phone:

Step 1. Enter your email address and Password

a. Authentication phone- this is pre-selected (do not change it)
   You will have the option to receive a phone call or a text message
b. Enter your Mobile, Home or Office/Work telephone number- if this telephone number is a shared/used by other staff, this is okay because you each have a different individual work email address to access your portal account.

   Select Method-
   1. For standard work telephone- select “Call me”
   2. For work mobile phone- select “Call me” or “send me a code by text message”

Go to: https://calgenetic.cdph.ca.gov/content/gdsp/en/my-account/homepage.html

Click “Sign in”
Click “Proceed”

Enter your email address and password
Enter your mobile number and select “Send Code”
Receive a text message with the verification code from your phone.

Use verification code 681106 for Calgenetic_STG authentication.
Enter verification code from your text message and click “Verify Code”

You should see your dashboard
Go to: https://calgenetic.cdph.ca.gov/content/gdsp/en/my-account/homepage.html

Click “Sign in”

Click “Proceed”
Enter your email address and password

Enter your Phone number and select “Call Me”
You should see your dashboard