

Jail Health Care Inspections and Quality of Care

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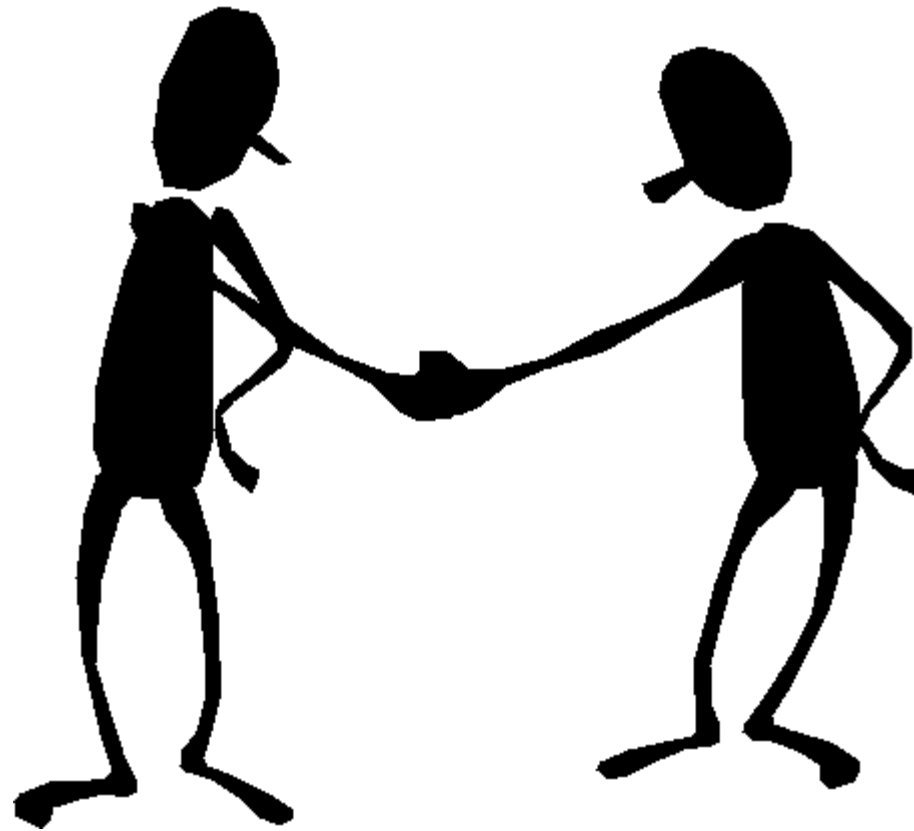
Educational Objectives

- Discuss jail health programs and effect on communities
- Introduce continuous quality improvement in jail health care
- Explore jail health standards that are commonly “missed”
- Explore standards related to transition to community care
- Describe how health officers can support quality care in jails

Topics for Today

- Part I Legal Context and Risk Management
- Part II NCCHC Accreditation
- Part III *The Standards*
- Part IV Transition From Jail to Community
- Part V Responsibilities of the RHA and Jail Physician
- Part VI Resources for Help

Introduction



Who is NCCHC?

- A 501 (c)(3) whose sole mission is to improve the health care delivery system in jails, prisons, and juvenile detention and confinement facilities.
- As the AMA jail project, we worked in the early 1970s to develop standards and an auditing tool.
- Today, our board has 37 professional organizations representing the fields of criminal justice, law, and health.

NCCHC Supporting Organizations

- Academy of Correctional Health Professionals
- American Academy of Child & Adolescent Psychiatry
- American Academy of Pediatrics
- American Academy of Physician Assistants
- American Academy of Psychiatry & the Law
- American Association of Public Health Physicians
- American Bar Association
- American College of Emergency Physicians
- American College of Healthcare Executives
- American College of Neuropsychiatrists
- American College of Obstetricians and Gynecologists
- American College of Physicians
- American Correctional Health Services Association
- American Counseling Association
- American Dental Association
- American Dietetic Association
- American Health Information Management Association
- American Jail Association
- American Medical Association
- American Nurses Association
- American Osteopathic Association
- American Pharmacists Association
- American Psychiatric Association
- American Psychological Association
- American Public Health Association
- American Society of Addiction Medicine
- Association of State and Territorial Health Officials
- International Association for Correctional and Forensic Psychology
- National Association of Counties
- National Association of County and City Health Officials
- National Association of Social Workers
- National District Attorneys Association
- National Juvenile Detention Association
- National Medical Association
- National Sheriffs' Association
- Society for Adolescent Medicine
- Society of Correctional Physicians

NCCHC Today

- Accredits many hundreds of correctional facilities across the nation,
- Certifies thousands of correctional health professionals
- The largest provider of correctional health care education in the world

Part I - Legal Context and Risk Management



Major Court Decisions

- Supreme Court rule that prisoners have a right to be free of “deliberate indifference to their serious health care needs”
 - US Supreme Court: 1976 *Estelle v. Gamble*
- “We see no underlying distinction between the right to medical care for physical ills and its psychological counterpart.”
 - 4th Circuit Court: 1979 *Bowring v. Godwin*
- It extended the Estelle decision to mental health care.

Deliberate Indifference

- Conscious or reckless disregard of the consequences of one's acts or omissions
- Professional knows of and disregards an excessive risk to an inmate's health or safety

Risk Management Assessment

- Three key processes:
 - Identify exposure to risk
 - Analyze the risk
 - Prioritize risk
 - meaning measure the likelihood and severity of impact



Part II - NCCHC Accreditation



Promotes and Documents an Efficient, Well-Managed System of Health Care Delivery



Lends Prestige to Facility and Increases Staff Morale



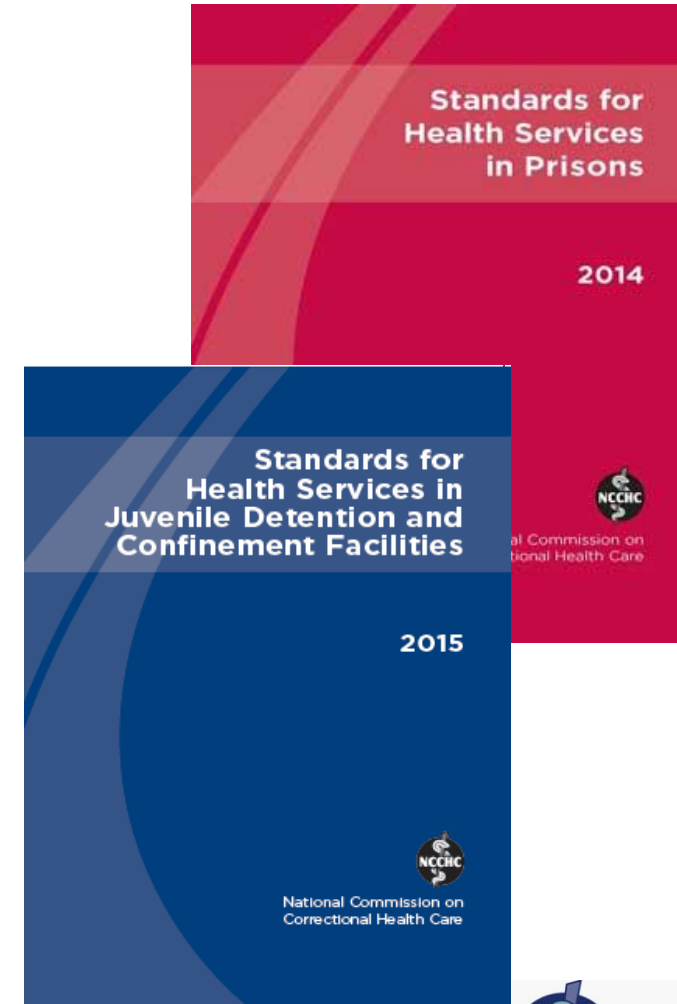
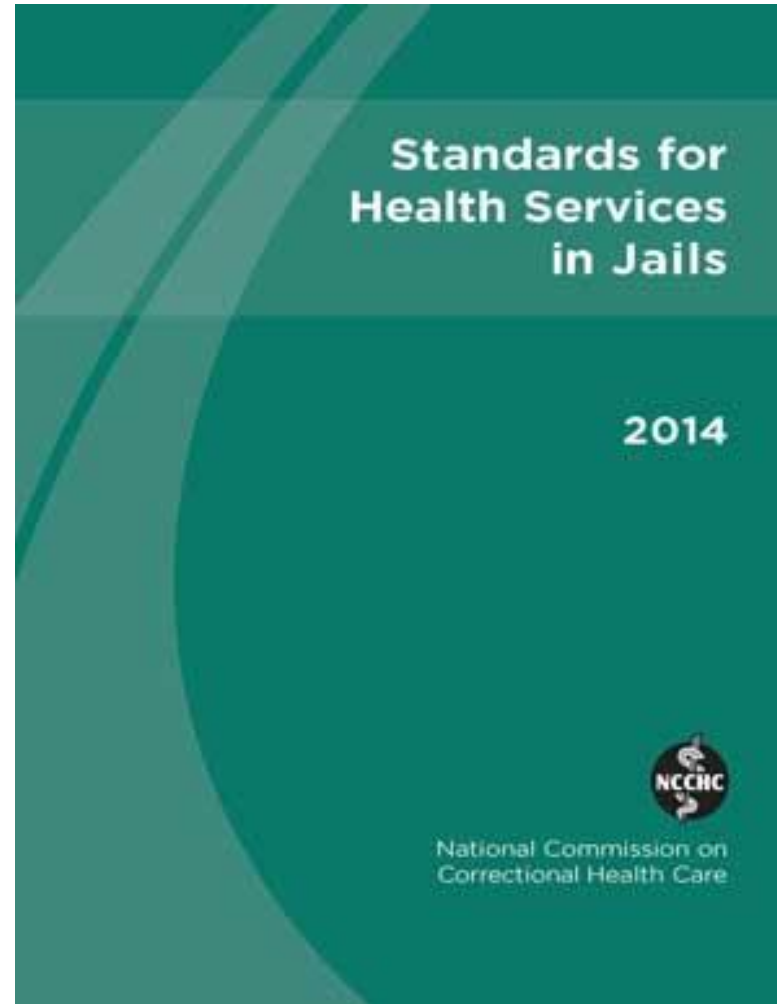
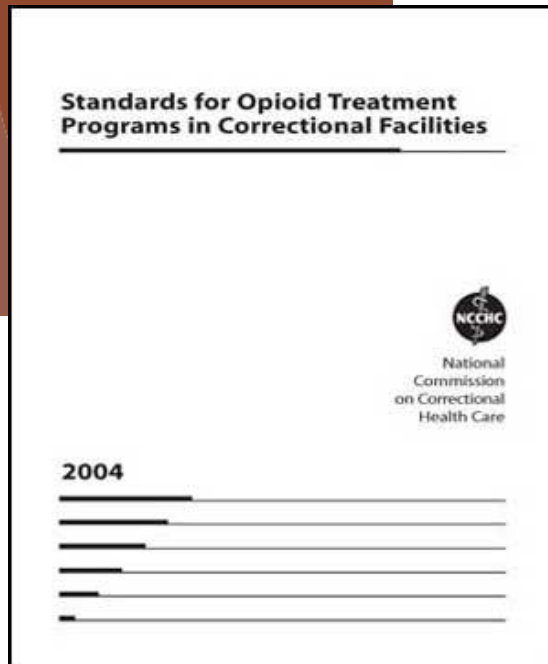
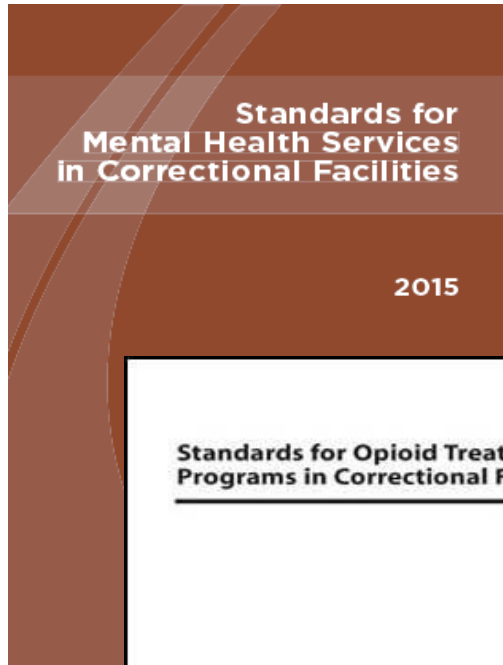
Protects Health of Staff, Public and Inmates



Minimizes Occurrences of Adverse Events



Part III - The *Standards*



Tools of Trade

- *2014 Standards for Health Services in Jails*
- *2014 Standards for Health Services in Prisons*
- *2015 Standards for Health Services in Juvenile Detention and Confinement Facilities*
- *2015 Standards for Mental Health Services in Correctional Facilities*
- *2004 Standards for Opioid Treatment Programs in Correctional Facilities*

Standard Specifics



Commonly “Missed” Standards

- Data from >100 NCCHC accreditation surveys
- 685 misses total
- One or more compliance indicators were problematic
- Reasons:
 - Misinterpretation
 - Partial Compliance
 - Omission
- Discuss either all CIs or select few



Part V - Responsibilities of the RHA and Jail Physician



Part VI – Resources for Help

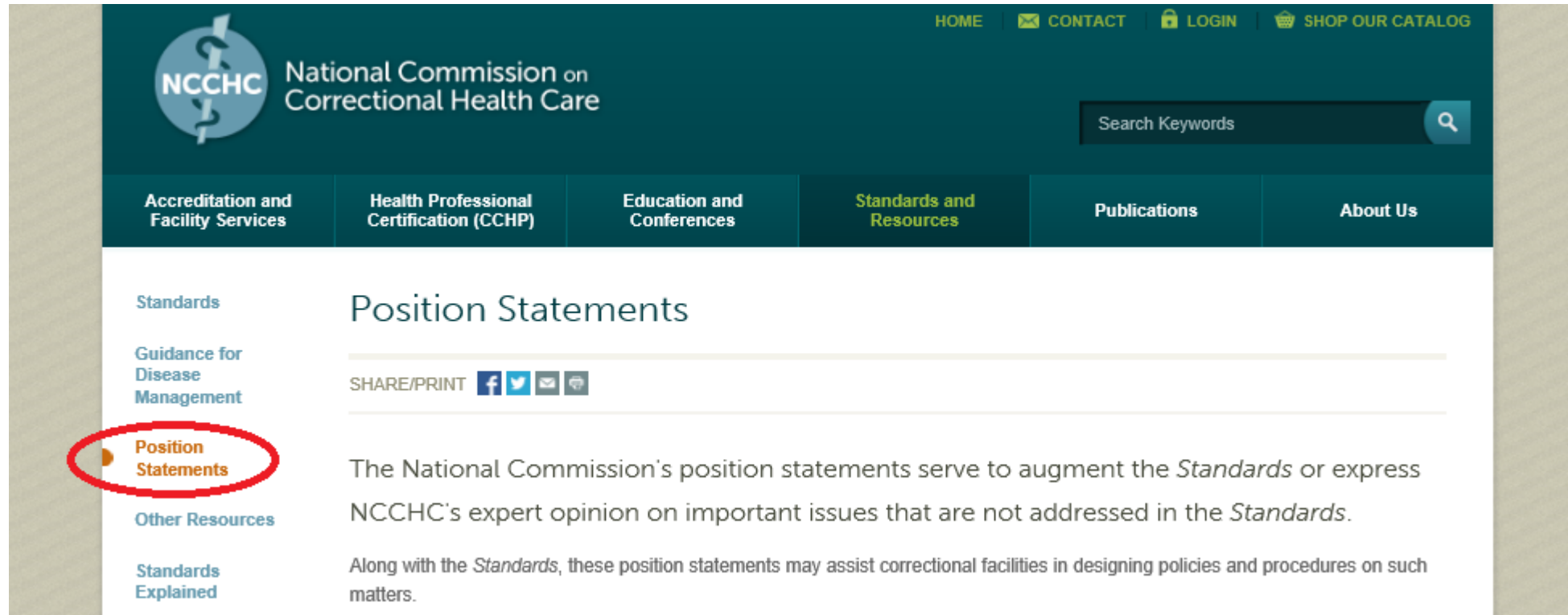


Resources for Help

- Standards Manuals
- Guidance for Disease Management
- Position Statements
- CorrectCare
- Standards Q&A and Spotlight on the Standards
- NCCHC Resources, Inc.
- NCCHC Accreditation Staff

Resources for Help

www.ncchc.org/position-statements



The screenshot shows the NCCHC website header with navigation links: HOME, CONTACT, LOGIN, and SHOP OUR CATALOG. The main navigation bar includes Accreditation and Facility Services, Health Professional Certification (CCHP), Education and Conferences, Standards and Resources, Publications, and About Us. The 'Standards and Resources' link is highlighted in yellow. Below the navigation bar, the 'Position Statements' page is displayed. The left sidebar contains links for Standards, Guidance for Disease Management, Position Statements (circled in red), Other Resources, and Standards Explained. The main content area features the title 'Position Statements', social sharing icons, and a description: 'The National Commission's position statements serve to augment the *Standards* or express NCCHC's expert opinion on important issues that are not addressed in the *Standards*. Along with the *Standards*, these position statements may assist correctional facilities in designing policies and procedures on such matters.'

Resources for Help

www.ncchc.org/position-statements

Administrative Management of HIV in Correctional Institutions	html	pdf
Charging Inmates a Fee for Health Care Services	html	pdf
Competency for Execution	html	pdf
Correctional Health Professionals' Response to Inmate Abuse	html	pdf
Health Care Funding for Incarcerated Youth	html	pdf
Health Services Research in Correctional Settings	html	pdf
Health Services to Adolescents in Adult Correctional Facilities	html	pdf
Licensed Health Care Providers in Correctional Institutions	html	pdf
Management of Chronic Pain	html	pdf
Naloxone in Correctional Facilities for the Prevention of Opioid Overdose Deaths	html	pdf
Optimizing Insurance Coverage for Detainees and Inmates Postrelease	html	pdf
Prevention of Juvenile Suicide in Correctional Settings	html	pdf
Prevention of Violence in Correctional Settings	html	pdf
Restraint of Pregnant Inmates	html	pdf
STD Testing for Adolescents and Adults Upon Admission to Correctional Facilities	html	pdf
Substance Use Disorder Treatment for Adults and Adolescents	html	pdf
Transgender, Transsexual, and Gender Nonconforming Health Care in Correctional Settings	html	pdf
Women's Health Care in Correctional Settings	html	pdf

Resources for Help

www.ncchc.org/correctcare-archive

NCCHC National Commission on Correctional Health Care

HOME CONTACT LOGIN SHOP OUR CATALOG

Search Keywords

Accreditation and Facility Services Health Professional Certification (CCHP) Education and Conferences Standards and Resources Publications About Us

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Publishing Opportunities

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SHARE/PRINT

Year	Volume	Issue 1	Issue 2	Issue 3	Issue 4
2015	29	Winter	Spring	Summer	Fall
2014	28	Winter	Spring	Summer	Fall
2013	27	Winter	Spring	Summer	Fall
2012	26	Winter	Spring	Summer	Fall
2011	25	Winter	Spring	Summer	Fall
2010	24	Winter	Spring	Summer	Fall
2009	23	Winter	Spring	Summer	Fall
2008	22	Winter	Spring	Summer	Fall
2007	21	Winter	Spring	Summer	Fall
2006	20	Winter	Spring	Summer	Fall
2005	19	Winter	Spring	Summer	Fall

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STATE BOARDS OF NURSING
What You Don't Know Can Hurt You

cover

Effective Communication With Your Legal Counsel

Mental Health Considerations for Segregated Inmates

What Causes Clinical Errors?

Highlights of the current issue

State Boards of Nursing: What You Don't Know Can Hurt You

Effective Communication With Your Legal Counsel: How to Both Make a Difference in Your Defense and Get the Information You Expect

Mental Health Considerations for Segregated Inmates

Resources for Help

www.ncchc.org/q-a

The screenshot shows the NCCHC website interface. At the top, there is a navigation bar with links for HOME, CONTACT, LOGIN, and SHOP OUR CATALOG. The main header features the NCCHC logo and the text "National Commission on Correctional Health Care". Below the header is a search bar labeled "Search Keywords". The main content area is divided into several sections. On the left, there is a sidebar with a list of "Other Resources" including "Standards Explained", "Standards Q&A", and "Spotlight on the Standards". The "Standards Explained" link is circled in red. The main content area is titled "Standards Q&A" and contains a grid of links to various standards topics, such as "Access to Care", "Inmate Workers", "Intoxication and Withdrawal", "Juvenile Standards", "Juveniles in Adult Facilities", "Medical Autonomy", "Medical Diets", "Medical Necessity", "Medication Administration Training", "Medication Services", "Mental Health Screening & Evaluation", "Mental Health Standards", "NCCHC Awards", and "Nonemergency Health Care". On the right side of the main content area, there is a section titled "The Latest Column" which contains two articles: "RECEIVING SCREENING FOR INTOXICATED DETAINEES" and "CLINICAL PERFORMANCE REVIEW FOR PART-TIME STAFF".

Resources for Help

www.ncchc.org/spotlight-on-the-standards

The screenshot shows the NCCHC website with the following elements:

- Header:** NCCHC National Commission on Correctional Health Care. Navigation links: HOME, CONTACT, LOGIN, SHOP OUR CATALOG. Search bar: Search Keywords.
- Navigation Menu:** Accreditation and Facility Services, Health Professional Certification (CCHP), Education and Conferences, **Standards and Resources**, Publications, About Us.
- Left Sidebar:** Standards, Guidance for Disease Management, Position Statements, Other Resources, **Standards Explained** (circled in red), Standards Q&A, Spotlight on the Standards.
- Main Content:** Spotlight on the Standards. Includes social sharing icons (SHARE/PRINT, Facebook, Twitter, Email, Print) and a paragraph: "These articles shed light on the nuances of NCCHC's *Standards for Health Services*, exploring the rationale behind various standards, the intended outcomes, compliance concerns and the impact on the accreditation process. The articles are written by NCCHC's director of accreditation and published in *CorrectCare*."
- Table of Articles:**

Article	Issue
Clinical Performance Enhancement	Summer 2015 29-3
Continuity and Coordination of Care During Incarceration	Spring 2015 29-2
Health Care Liaison	Winter 2015 29-1
Continuous Quality Improvement Program	Summer 2014 28-3
What's New in the 2014 Jail and Prison Standards for Health Services	Spring 2014 28-2
Nursing Assessment Protocols	Winter 2014 28-1
Health Training for Correctional Officers	Summer 2013 27-3
Segregated Inmates	Spring 2012 26-2

Resources for Help

- Technical Assistance
 - Specific Standards
 - Evaluation of compliance
 - Education



Professional Certification



Resources for Help

National Commission on Correctional Health Care

www.ncchc.org

accreditation@ncchc.org

<http://www.ncchc.org/NCCHC-Resources>

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