

## Civil Money Penalty Project Funding

Funded Entities	Project Title	Project Start Date	Project End Date	Total Amount of CMP Funds Approved for this Project	Project Summary	Results/Outcomes of the Project
<b>California Association of Health Facilities (CAHF)</b>	Improving Quality of Dietary Services in California Skilled Nursing Facilities	07/01/17	12/31/20	\$1,102,342.00	Help advance campaign to improve dietary services care in California's skilled nursing facilities through the use of good diet for residents. Improve dietary services and quality of life for residents and identify quality assurance performance improvement (QAPI) practices that sustain the longevity of the program at facilities. At least 300 skilled nursing facilities participating in the study will benefit if they follow through and continue using the program after the study concludes; this correlates to 4,500 residents. Additionally, up to a total of 1,200 facilities will benefit if they participate in the program. Dietary services staff.	The purpose of this project was to improve the safety and quality of dietary services in California's skilled nursing facilities. This grant funded the development of publicly-available training programs, such as personal hygiene, safe food handling, and person-centered care. Toolkits were also developed including inspection checklists, a variety of logs, reports and surveys, and posters. The project provided specifically focused training to foodservice managers and professional staff on safe food handling and provided tools and resources to implement quality improvement for sustainability. Analysis of dietary survey performance for all skilled nursing facilities in the review period from April 2019 – March 2020, shows that facilities that used the toolkits had lower numbers of dietary deficiencies and higher numbers of dietary deficiency-free surveys, as compared to those facilities that did not use toolkits. Furthermore, facilities that had a significant history of dietary deficiencies who used the toolkits showed a drastic improvement. A total of 985 facility audits were included in the review period, representing 966 unique facilities. Over half the facilities were able to confirm whether they had or had not used the toolkits; a total of 271 (28%) of the sample used the kits, while 272 (28%) of the sample did not use the kits. The facility staff were unable to confirm if kits were used or not for 218 facilities (23%), and a further 205 facilities (21%) did not respond. Facilities that used the toolkits were more likely to have a dietary-deficiency free survey than facilities that did not use the kits, with 40% of kit users having no dietary deficiencies during the review period compared to 25% for the facilities that did not use the toolkits. Notably for F-812 (Food Procurement, Store/Prepare/Serve - Sanitary) which was a focus of the project, facilities that used the toolkits had a significantly lower incidence of citations than facilities that did not use the kit. Over 67% of facilities in the review who did not use the toolkits had F-812 cited, whereas 52% of facilities that used the toolkits had that tag cited.
<b>Quality Care Health Facilities (QCHF)</b>	Certified Nursing Assistant (CNA) Training Kickstarter	07/01/18	08/31/20	\$2,419,787.00	The Quality Care Health Foundation (QCHF) CNA Training Kickstarter Project shall collaborate with skilled nursing facilities (SNFs) to address sustainability of future CNAs in the workforce. QCHF shall assist SNFs interested in developing California Department of Public Health approved facility-based training programs to continue training additional CNAs in the future. Overall, the objective is to promote CNA training	This program endeavored to enroll up to 1000 students in Certified Nurse Assistant (CNA) training programs; certify up to 800 students as CNAs; and have up to 60 facilities develop in-house certification programs. At the end of the project term, the program was able to enroll 691 students; graduated 576 students from the training program; certified 313 CNAs; and 41 facilities developed in-house certification programs. The CNA Training Kickstarter grant project's efforts were derailed significantly by the world wide COVID-19 pandemic, causing the project to fall short of the target numbers. The facilities' focus shifted to address the public health crisis and away from applying to or participating in grant activities such as completing the Nurse Assistant Training Program (NATP) application process or hosting CNA classes. Facilities with classes already underway often stopped the training, or delayed the date of graduation. Overall, the project had a positive impact on the California CNA workforce. It achieved the development and California Department of Health approval of 41 facility-based in-house NATPs increasing the total number from 48 to over 120 in the state.

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					<p>programs to facilities. The results of CNA training, certification and retention will improve customer service to residents of SNFs. SNF participation in the study will benefit their residents if they follow through and continue using the program after the study concludes. Skilled nursing facilities, CNA Trainers, and CNAs.</p>	
<p><b>California Association of Health Facilities (CAHF)</b></p>	<p>Volunteer Engagement in Skilled Nursing Facilities</p>	<p>07/01/18</p>	<p>12/31/20</p>	<p>\$703,345.00</p>	<p>To develop a robust volunteer program at twenty skilled nursing facilities in California; create a professional "how-to" video and comprehensive state-specific handbook for skilled nursing facilities interested in creating and sustaining a volunteer program; and identify "positive person-centered" practices supported by volunteers from facilities and then incorporate a minimum of five practices in an "idea guide" available to all interested facilities. The California Department of Public Health is sponsoring a 30-month project entitled "Volunteer Engagement in Skilled Nursing Facilities" for the purpose of increasing the customer services available to all residents of skilled nursing facilities. The volunteers are non-facility personnel who may have contact with residents, staff and visitors. Residents of</p>	<p>The Volunteer Engagement Project began in July 2018 and ended in December 2020. The Volunteer Engagement Project was designed to help facilities in recruiting, retaining, and engaging volunteers by supporting the functional development of skilled nursing facility volunteer programs to address resident isolation and loneliness. Of the 20 facilities who participated in the pilot program, all of them reported some increase in either the quantity of their volunteers, the quality of their volunteer program, or both. The degree of success seen in each of these facilities varied as a result of organizational differences and individual commitment. The Volunteer Engagement Project experienced unforeseen challenges due to the COVID-19 Public Health Emergency (PHE), however programs were able to maneuver by establishing remote/virtual connections. Every facility that engaged in the pilot program reported an increased investment in their volunteer program. Project deliverables were successful; California Association of Health Facilities (CAHF) created a project handbook to reflect the relevant information and documents necessary to support a volunteer program and a Staff Training Video as a companion tool that can be used to spark interest in volunteer programs and solicit investment from the entire facility staff. At the initial launch of the Volunteer Engagement Project, interested providers offered a snapshot of their volunteer program at that time via a 13 question poll. Nineteen of those providers were selected to participate in the pilot program and were asked to complete the poll again at the end of the Volunteer Engagement Project; the results were generally positive. 78% of the facilities reported that they felt more confident in training their volunteers. 87% reported that they had an equal or greater number of volunteers engaged in their program at the end of their six months in the project, as compared with their program before the Volunteer Engagement Project.</p>

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					<p>at least 20 skilled nursing facilities participating in the study will benefit by increased availability of customer service such as communications, technical support including informational webinar, administrative and recreational services, if they follow through and continue using the program after the study concludes. Volunteers, administrative and recreational services, facility staff, and visitors who may have contact with volunteers.</p>	
<p><b>California Association of Health Facilities (CAHF)</b></p>	<p>Music and Memory Program for Improving Dementia Care</p>	<p>07/01/15</p>	<p>06/30/18</p>	<p>\$1,445,573.00</p>	<p>This project will help advance the campaign to improve dementia care in California's skilled nursing facilities by using the Music and Memory program, which uses personalized music for residents. Improve dementia care and quality of life for residents and identify quality assurance performance improvement (QAPI) practices that sustain the program's longevity at participating facilities. The University of California (UC) Davis School of Nursing principal researcher will be measuring the residents' improvement throughout the course of the study only. At least 300 participating skilled nursing facilities will benefit from the project; this correlates to 4500 residents. Additionally,</p>	<p>The 3 year project found statistically significant reductions in antipsychotic, antianxiety, and antidepressant use, reductions in aggressive behaviors, less depression and pain, and reduced number of falls in residents across all nursing homes in all phases of the study. The cluster randomized, study evaluation found that on average residents participated 2-3 days per week for up to two hours; resident use fluctuated and was mixed with other facility activities. Residents were reported to be happier and less agitated and staff reported to have an improvement in their quality of life. The number of days residents used each type of medication was reduced as follows: antipsychotic use declined 39 percent, antianxiety use declined 38 percent and antidepressants use declined 34 percent. Residents were moderately to severely cognitively impaired and cognition worsened over time as one would expect. The odds of residents exhibiting aggressive behavior declined by 11.8 percent per quarter and declined by 50 percent during the study. The use of QAPI resources shortened the time that it took to set up the program. The program guide was evaluated as helpful in nearly 84 percent of programs; it was most useful to one and two star facilities. The more facilities that used the program guide resulted in higher weekly music use per resident, with each step of the guide contributing an increase in utilization by 3.9 percent. One organizational factor that showed some impact on resident outcomes was leadership years of service, with directors of nursing being more impactful than nursing home administrators. Study limitations include not using a resident control group and recognizing that self-reporting data increases the variability and reduces the reliability of the data; therefore additional study with controls is recommended with direct observations of study residents.</p>

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					<p>up to a total of 1200 facilities can benefit from available materials on the CAHF website. The final report will be available to all participating facilities. The study did not include resources or training on how to continue the program evaluation, though facilities can manage change and monitor progress through the resident care plan. Facilities were encouraged to use QAPI practices to maintain program quality and expand the program to interested families and residents.</p>	
<p><b>The National Consumer Voice for Quality Long-Term Care</b></p>	<p>A Person-Centered Approach to Reducing Transfer, Discharge and Eviction</p>	<p>04/01/20</p>	<p>03/31/22</p>	<p>\$784,630.00</p>	<p>The project aims to reduce discharge and eviction complaints by developing and delivering training focused on a person-centered approach. Education will focus on best practices for engaging residents and families in collaborative strategies. Training will also address other common topics of complain including refusal to allow a resident who has been hospitalized to return to a facility, and complying with notice requirements. Training will target skilled nursing facility staff, surveyors, legal services, and Long-Term Care Ombudsman.</p>	<p>Results Pending</p>

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<b>Clinical Compliance Concepts, Inc.</b>	Nurse Leadership Project Proposal	10/01/19	09/30/20	\$1,737,237.00	This project proposes to offer leadership training for registered nurses currently in leadership positions in California LTC Nursing Facilities as well as conduct follow up with personal mentoring for successful graduates. The project will concentrate on the development of nurse leaders, and focus on leadership abilities that affect engagement and retention of direct care staff, such as effective communication, managing expectations, accountability, delegation, and mentorship, with the goal of decreasing the turnover rate of direct care staff, which in turn will improve resident care, and lead to improve resident satisfaction.	Results Pending
<b>Love is the Answer (LITA)</b>	Memory Care Buddies Pilot	01/01/22	06/30/22	\$8,500.00	The applicant seeks to develop and pilot a visitor's program, where volunteers visit regularly with nursing home residents diagnosed with dementia and impaired memory loss. The program will start as a pilot training project limited to 4-6 volunteers placed at 2-3 facilities to allow for as much support from staff as needed. The applicant will assist each volunteer in tailoring activities to each resident's unique needs, adjusting as their dementia progresses. The pilot	Results Pending

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					will include ongoing support and training for the volunteers in the form of a monthly training workshop: led by the applicant and various guest/expert speakers.	
<b>Leading Age California</b>	Integrate Fun, Sustainable, Programming that is Innovative, Rewarding and Enriches (iNSPIRE)	04/01/20	03/31/23	\$2,671,487.00	The applicant aims to implement the It's Never Too Late (iN2L) program to 60 skilled nursing communities throughout California, targeting up to 1,800 residents with cognitive decline (dementia), social isolation, and/or depression. The participating communities will engage all their residents through technology-delivered activities.	Results Pending
<b>Eskaton Properties, Inc.</b>	Using AI-Enabled Cameras to Detect and Reduce Falls for Residents with Dementia	11/18/19	01/17/20	\$28,500.00	The project will pilot the SafelyYou service in a 38-resident wing in Eskaton Greenhaven Care Center. The SafelyYou technology applies breakthroughs in artificial intelligence to automatically detect falls from off-the-shelf, wall-mounted cameras for residents with dementia and only record video when a resident on the ground is detected. It enables care staff (1) to know about falls right away without requiring residents wear a device, (2) to use video review to quickly assess need for emergency medical services (EMS) after unwitnessed falls, and (3) to	The 8-week project met and exceeded the five main goals for resident safety regarding falls. The project aimed for a 50% participation rate and established an 85% participation rate; aimed to reduce repeat falls by 20% and was able to reduce two pilot group's falls by 50%; aimed to reduce the average time to assist residents to less than 5 minutes and was able to reduce assist times to 2 minutes; aimed to reduce the average time residents are on the ground from falls to less than 15 minutes and was able to reduce average time on the ground to 7 minutes; and lastly the project aimed to generally reduce neuro checks and was able to eliminate 50% of neuro checks for falls. Additional insights include that 44% of detections showed residents intentionally self-lowering which provided insight for further interventions to reduce the risk of true falls; 96% of falls were unwitnessed before the pilot and with the SafelyYou technology there was an 88% accuracy rate of detecting falls. 100% of response time goals were met after the technology implementation. Eskaton has requested an extension of the project to an additional wing of the facility to further measure improvements to residents' safety based on SafelyYou technology.

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					<p>perform accurate incident review enabling nurses and therapists to assess how to reduce the risk of repeat falls and recognized possible interventions specific to resident behavior.</p> <p><b>*CMS is no longer allowing applications for this exact project. This project is now classified as unallowable as it is a capital improvement.</b></p>	
<p><b>Vohra Wound Physicans Management, LLC</b></p>	<p>California Wound Care Excellence Program</p>	<p>04/01/20</p>	<p>03/31/21</p>	<p>\$237,464.00</p>	<p>The project will provide 500 scholarships for eligible nurses across the state of California to complete an online wound care certification curriculum developed by Vohra Wound Physicians. The curriculum consists of 11 courses and downloadable content. Vohra Wound Physicians will provide the wound care online courses, a dedicated home page for nurses' registration, access to the downloadable learning modules, technical support and customer assistance, and program reporting. The nurses taking the course will receive 20 ANCC accredited Continuing Education (CE) credits for the contact time dedicated to the learning material and final exam.</p>	<p>Results Pending</p>

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<b>University of California Irvine Medical Center, Orange California</b>	UCI's Infection Prevention for Quality of Life Education Program	07/01/20	06/30/23	\$97,359.00	The applicant, an academic institution, requests funding to provide six nursing homes with more than 72 onsite trainings centered on infection control. Through these hour-long trainings, 18 trainers will each cover a different aspect of infection control. The project leader will coordinate with each of the nursing homes in between trainings to help them adopt evidence-based guidelines on infection control, which are proven to improve residents' overall quality of life when successfully implemented.	Results Pending
<b>Long-Term Care Consultants, LLC</b>	SNFClinic	10/01/20	09/30/23	\$738,750.00	SNFClinic is an electronic learning management system (eLMS). SNFClinic provides long-term care facilities with comprehensive and accurate online tools for clinicians to ensure that facilities are providing high quality care to their residents. SNFClinic is centered around the requirements of 42 CFR 483.5 and 483.10 which require patient-centered care and enumerates the right of every long-term care facility resident to a dignified existence, self-determination, and communication with and access to persons and services inside and outside the facility.	Results Pending



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<b>LifeBio</b>	Improving P.C.C. through Engagement, Reminiscence Therapy, and Life Stories.	05/01/21	04/30/22	\$174,850.00	LifeBio will engage staff, family, and/or volunteers to interview residents and learn their life stories, likes and dislikes, and more to create a biography for each participating resident. Facilities will review the hard-copy biographies with residents to increase resident engagement and reminiscence. Facilities will also use newly developed action plans and snapshots to introduce staff quickly to the likes/dislikes/triggers of each individual. LifeBio's project will create a Person-Centered Care approach for facilities by developing stories the residents will enjoy participating in and give a snapshot for future interactions.	Results Pending
<b>Pilgrim Place</b>	Make It Home	01/01/21	12/31/23	\$67,200.00	The project will train Pilgrim Place administrators and staff on person-centered care. The project will train staff on person-centered care, create sustainable culture change, create and implement initiatives to enhance front line staff's capacity to be responsive to resident needs, and create and implement initiatives to return the locus of control to residents through a well-trained and empowered workforce. Pilgrim Place aims to benefit residents by transforming the culture of the facility from an institution to	Results Pending

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					<p>a home. Resident outcomes will improve as they will have more control and input in their care. Nursing home staff and administrators.</p>	
<p><b>LeadingAge</b></p>	<p>The Java Project</p>	<p>11/01/21</p>	<p>10/31/22</p>	<p>\$128,373.18</p>	<p>LeadingAge proposes to implement tools from Java Group Programs into a variety of Skilled Nursing Facilities (SNFs) to engage residents in activities, expand activities for dementia residents, and foster relationships between residents via mentorship. The programs, Java Music Club, Java Memory Care, and Java Mentorship, are designed to address resident loneliness, depression, and isolation. The clubs will create new structured opportunities for engagement where residents can engage in discussions and build relationships among the residents that they live with. These programs are especially relevant during the COVID-19 crisis as residents are isolated away from families and volunteers and may have limited activities in facilities. These programs do not require extra staff or outside intervention and the groups can be facilitated while respecting sanitation and physical distancing requirements. Facilities can continue to use</p>	<p>Results Pending</p>

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					the club programming after the completion of the CMP grant funding.	
<b>Tobin &amp; Associates, Inc.</b>	LifeBridge	12/01/21	05/31/22	\$33,000.00	The LifeBridge project proposes to administer 92 hours of training each to three facilities to address non-conforming resident behaviors. LifeBridge is a person-centered care training program that will enhance resident care by placing emphasis on individualized attention. The program aims to train the facility staff and resident families to develop an understanding of the basis and origins of behaviors and the paths of effective interventions for prevention and management. Specifically, the training aims to reduce anti-psychotic medication use in participating residents and reduction of impactful behaviors involving physical or verbal interactions towards others. Such behaviors include, but are not limited to, wandering, anti-social, hitting, slapping, yelling, pacing,	Results Pending

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					<p>aimless motion, bullying, manipulation, etc. The trainings will be administered virtually as to adhere to COVID-19 restrictions. The funding will provide facilities with training materials that they can keep and reuse for new staff as they experience turnover and the program will fund two trainers who will work with facilities to administer action plans specific to their locations.</p>	