

California WIC Vendor Point of Sale Equipment Information (Rev. 05/24)



The California Department of Public Health/Women, Infants, and Children Division (CDPH/WIC) requires all California WIC authorized vendors to have an EBT capable point of sale (POS) system equipment at their store location that has been certified to transact the WIC Card in California.

WIC POS Equipment Types

INTEGRATED POS EQUIPMENT

Integrated POS systems accept multiple forms of payment tender, such as cash, credit cards, debit cards, SNAP/EBT and WIC. Integrated POS equipment is typically used by medium-to-larger chains that have 5 or more checkout lanes at a store location.

STAND-BESIDE POS EQUIPMENT

Stand-Beside POS equipment is separate from the store's primary cash register system. Stand-beside POS terminals may accept only WIC Card purchases or may transact both WIC and SNAP/EBT.

Vendors must select which POS system best fits their business need. Some vendors may have existing Integrated POS equipment at their store location that has already been certified to transact WIC. CDPH/WIC maintains a list of equipment that has been certified to transact the WIC Card in California. The *California WIC List of Certified POS Systems* is located at [WIC New Vendor Information webpage](#).

New Vendor Equipment Survey

All vendor applicants are required to complete a New Vendor Equipment Survey and provide information on the POS equipment that they plan to use to transact WIC EBT, as well as their selected WIC EBT Processor.

Vendor applicants that do not have an existing Integrated POS system will be referred to CDPH/WIC's Retail Equipment Contractor, **Fidelity Information Services (FIS)**. FIS leases Stand-Beside POS equipment that has been certified for use in California and provides processing services for WIC authorized vendors. CDPH/WIC does not provide POS equipment.

Additional Information

For additional information, contact the WIC Vendor Intake Unit at (855) 942-7867 or WICVendorInfo@cdph.ca.gov. Refer the table on the following page for details on POS equipment functionality and costs.

California WIC – Vendor Point of Sale Equipment

Equipment Type	Stand-Beside POS (WIC Only)	Stand-Beside POS (WIC/SNAP)	Integrated POS System
Payment Types Accepted	California WIC Card Transactions Only	California WIC Card and EBT (SNAP/CalFresh)	Multiple Payment Types (e.g., Credit Cards, Debit Cards, Cash, WIC, SNAP, etc.)
How to Get Equipment	<p>CDPH/WIC notifies FIS (CDPH/WIC Equipment Contractor) that vendor store has been authorized.</p> <p>FIS emails merchant agreement to vendor store contact.</p> <p>Vendor completes merchant agreement for WIC POS equipment lease and processing services.</p>	<p>CDPH/WIC notifies FIS (CDPH/WIC Equipment Contractor) that vendor store has been authorized.</p> <p>FIS emails merchant agreement to vendor store contact.</p> <p>Vendor completes merchant agreement for WIC POS equipment lease and processing services.</p>	<p>Vendor uses their existing in-lane electronic cash register/point of sale (ECR/POS) equipment and contracts with a Third-Party Processor (TPP) for WIC Card Processing Services. The system must be certified for WIC EBT use in California.</p> <p>Refer to New Vendor Information webpage for a list of certified systems.</p>
Vendor Costs	Equipment lease and transaction fees determined by FIS and terms of the FIS Merchant Agreement.	Equipment lease and transaction fees determined by FIS and terms of the FIS Merchant Agreement.	Equipment costs and transaction fees determined by the vendor’s selected POS equipment provider and TPP.
Additional Information	<p>FIS Merchant Services (800) 894-0050 Merchant.Services.Support@fisglobal.com</p>		<p>For questions regarding equipment certification, contact:</p> <p>Jim Chilcoat, Retail Manager CDP Jim.Chilcoat@cdpehs.com</p>