

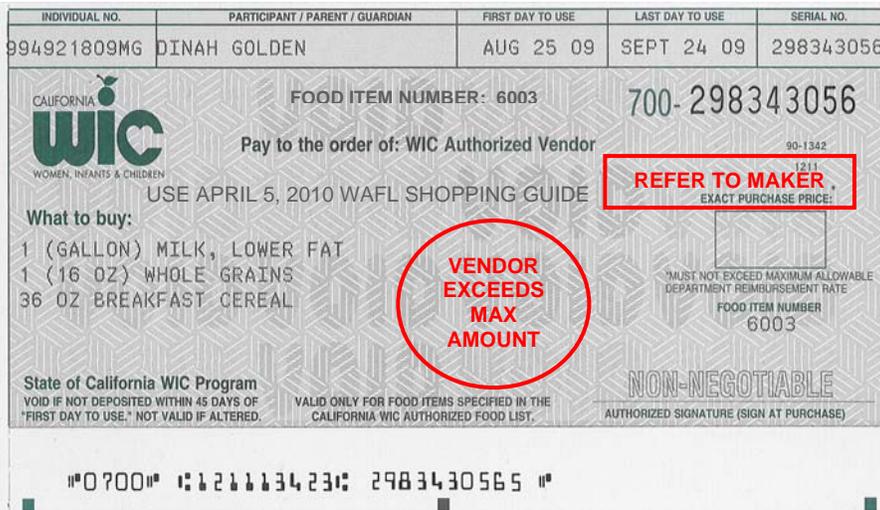


What Can A Vendor Do When Food Instruments Are Rejected For Payment

A Food Instrument (FI) may be rejected for payment and returned to the vendor through the banking system. The FI will be stamped in ink identifying the specific error.

This document explains the four reasons why you may receive an FI returned unpaid and how you may resolve the problem.

Scenario 1: Serial number submission was not received – The FI is stamped in ink and states “Vendor Exceeds Max Amount Or Refer to Maker.” The FI will be returned unpaid.



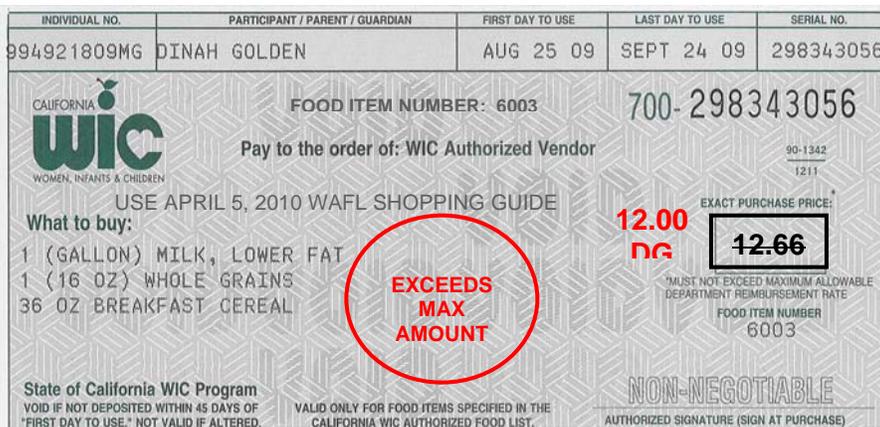
Background: WIC did not receive a serial number submission for this FI. Without the submission, WIC cannot identify the vendor that accepted the FI and therefore cannot assign a Maximum Allowable Department Reimbursement (MADR) rate. This FI is returned to the bank/vendor unpaid. The FI has “0” value.

Option: The vendor may:

- Submit the serial number to WIC for this FI by one of the Any Authorized Vendor (AAV) submission options and
- Redeposit the FI to the bank for payment within 60 days from the first day of use.

Note: The MADR for the FI will be the rate in effect when the serial number is submitted.

Scenario 2: The “Exact Purchase Price” exceeds Maximum Allowable Department Reimbursement (MADR) rate – The FI is stamped in ink and states “Exceeds Max Amount.” The FI is returned unpaid.

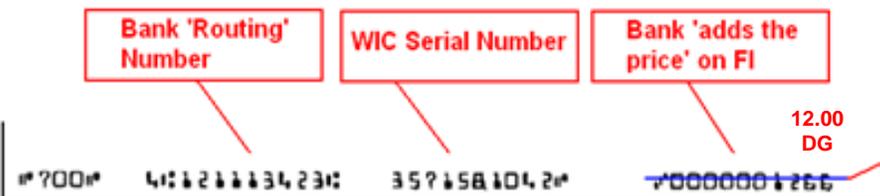


Background: The vendor submitted an FI for payment with the exact purchase price that exceeds the MADR. This FI is returned to the bank/vendor unpaid.

Option: The vendor may:

- Draw a line through the Exact Purchase Price
- Make price adjustment in **two places**. #1 Exact Purchase Price box and #2 Bottom right corner of FI (Bank encoded price)
- Initial the changes
- Re-deposit the FI to your bank for payment.

Note: The MADR may be obtained by calling WIC Technical Support at 1-800-224-7472 or under the Reports tab at VWIX <https://vwix.ca.gov/>





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Scenario 3: FI was accepted by a vendor that is not WIC authorized – The FI is stamped in ink and states “Stop Payment.” The FI is returned unpaid.

INDIVIDUAL NO.	PARTICIPANT / PARENT / GUARDIAN	FIRST DAY TO USE	LAST DAY TO USE	SERIAL NO.
994921809MG	DINAH GOLDEN	AUG 25 09	SEPT 24 09	298343056

700-298343056

FOOD ITEM NUMBER: 6003
Pay to the order of: WIC Authorized Vendor

USE APRIL 5, 2010 WAFL SHOPPING GUIDE

What to buy:
 1 (GALLON) MILK, LOWER FAT
 1 (16 OZ) WHOLE GRAINS
 36 OZ BREAKFAST CEREAL

STOP PAYMENT

NON-NEGOTIABLE

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Background: WIC will not pay FIs when at the time of serial number submission the vendor is not WIC authorized.

The vendor cannot receive reimbursement for that FI.

NOTE:
If your store was terminated from the WIC Program, you have 5 days after the termination date to submit FIs for payment.

Scenario 4: FI was accepted prior to the “first day of use” (Post Date) – The FI is stamped in ink and states “Stop Payment.” The FI is returned unpaid.

INDIVIDUAL NO.	PARTICIPANT / PARENT / GUARDIAN	FIRST DAY TO USE	LAST DAY TO USE	SERIAL NO.
994921809MG	DINAH GOLDEN	AUG 25 09	SEPT 24 09	298343056

700-298343056

FOOD ITEM NUMBER: 6003
Pay to the order of: WIC Authorized Vendor

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What to buy:
 1 (GALLON) MILK, LOWER FAT
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 36 OZ BREAKFAST CEREAL

STOP PAYMENT

NON-NEGOTIABLE

#0700# 1211134230: 2983430565 #

Background: If the date of serial number submission and/or the FI deposit is prior to the “first day to use”, WIC will not pay the FI (post dated).

The vendor cannot receive reimbursement for that FI.

NOTE:
If the FI was submitted by another vendor prior to the “first day of use”, do not re-deposit. Send to the WIC Program for reconsideration.