

WIC ISIS CHANGE CYCLE MARCH 24, 2014

The following changes were available in ISIS production on March 24, 2014:

Change Request 11609 - Require at least one “Y” in the RACE field in ISIS

Local agency staff can no longer enter all “Ns” in the Race fields in ISIS. They will be required to enter at least one Y in the race field on the following screens:

1. CERTIFY INDIVIDUAL - ICE12
2. CHANGE INDIVIDUAL - ICC12
3. RECERTIFY INDIVIDUAL - IRE12
4. TRANSFER INDIVIDUAL - ITR21
5. ASSIGN INELIGIBLE CODE - FAMILY - ICE60
6. ASSIGN INELIGIBLE CODE - INDIVIDUAL - ICE61

See Figures 1, 2, and 3 below.

Change Request 12409 – Remove the “R” option from the HISPANIC/LATINO field options

Local agency staff can no longer enter “R” (Refused) in the HISPANIC/LATINO field. Previously when users pressed F4=Options for the HISPANIC/LATINO field, the pop up displayed three options: Y=YES, N=NO, R=REFUSED. The “R” option is no longer available as an option on the following screens:

1. CERTIFY INDIVIDUAL - ICE12
2. CHANGE INDIVIDUAL - ICC12
3. RECERTIFY INDIVIDUAL - IRE12
4. TRANSFER INDIVIDUAL - ITR21
5. ASSIGN INELIGIBLE CODE - FAMILY - ICE60
6. ASSIGN INELIGIBLE CODE - INDIVIDUAL - ICE61

See Figure 4 below.

Change Request 11739 – Early Future Recertification Turbo Error

Local agency staff will no longer receive the Turbo Error when doing an early future recertification for the Infant or Child category in the month prior to the month the certification period ends (example: Cert End Date is 4/30/2014 and the recertification is done in March 2014), ISIS would display a Turbo Error when going through Prepare Packages to Print. This error only occurred when the future recertification was done prior to the 5th of the month and will be fixed on 4/1/2014.

TWR 9291, 9294 and 9295 – MEDS Interface ASRA/ABEND Error

Local agency staff will no longer receive the ASRA/ABEND error when attempting to interface with MEDS during the MEDS Renewal cycle. Instead, if a local agency staff is attempting to interface with MEDS during the MEDS Renewal, ISIS will display the following message:

‘MEDS SYSTEM IS CURRENTLY DOWN FOR MONTHLY RENEWAL PROCESSING.’

Change Request 12527 – Turbo Error when sending CT4W and CP4 packages to Print List

Local agency staff will no longer receive the Turbo Error when sending to the Print List for participants that had a Food Package change from CT4W to CP4 in the months available to print when they selected Peanut Butter for the CT4W package.

Change Request 12527 Turbo Error: Record Not Found in Database

Missing "I" for prior months' prescriptions have been restored to the participant's records in ISIS.

Figure 1

```
ICE12M01          CALIFORNIA WIC INFORMATION SYSTEM          3/06/14
100ASTOV          CERTIFY INDIVIDUAL                          11:35 AM

  A 'Y' IS REQUIRED IN AT LEAST ONE RACE FIELD

FAMILY ID:  AR331114065          INDIVIDUAL ID:  999999999AR
INDIVIDUAL NAME:  FIRST  ANTIONE          MI      LAST  RACE_CR11609
DATE OF BIRTH:   01 01 85          CATEGORY:  P
PLACE OF BIRTH:  COUNTY:  34   STATE:  CA  COUNTRY:
SOURCE OF HEALTH CARE:  PI   STATUS OF:  TANF: N  FOOD STAMPS: N
MEDI-CAL NUMBER:          SOCIAL SECURITY:
MOTHER'S FIRST NAME:  MONIQUE          CALIFORNIA DL/ID:

ID DOCUMENTATION:  L   PRESENT AT CERT:  Y   HISPANIC/LATINO:  N
RACE:  AMERICAN INDIAN/ALASKA NATIVE:  N  ASIAN:  N  BLACK/AFRICAN AMERICAN:  N
      NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER:  N  WHITE:  N

DOCTOR/CLINIC NAME:  HOPKINS
DOCTOR/CLINIC TELEPHONE:  (      )  -
OTHER PROGRAMS:
Command ==>
F: 1=Help 2=Card 3=Exit 4=Options 7=MEDS 8=Inelig 11=Done 12=Prev
```

Figure 2

```
ICC12M01          CALIFORNIA WIC INFORMATION SYSTEM          3/06/14
100ASTOV          CHANGE INDIVIDUAL INFORMATION              01:13 PM

  A 'Y' IS REQUIRED IN AT LEAST ONE RACE FIELD

FAMILY ID:  AR331114065          INDIVIDUAL ID:  999999999AR
INDIVIDUAL NAME:  FIRST  ANTIONE          MI      LAST  RACE_CR11609
DATE OF BIRTH:   01 01 12          CATEGORY:  C
PLACE OF BIRTH:  COUNTY:  34   STATE:  CA  COUNTRY:  US

SOURCE OF HEALTH CARE:  PI   STATUS OF:  TANF: N  FOOD STAMPS: N
MEDI-CAL NUMBER:          SOCIAL SECURITY:
MOTHER'S FIRST NAME:  MONIQUE          CALIFORNIA DL/ID:

ID DOCUMENTATION:  W   PRESENT AT CERT:  Y   HISPANIC/LATINO:  N
RACE:  AMERICAN INDIAN/ALASKA NATIVE:  N  ASIAN:  N  BLACK/AFRICAN AMERICAN:  N
      NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER:  N  WHITE:  N

DOCTOR/CLINIC NAME:
DOCTOR/CLINIC TELEPHONE:  (      )  -          CERT START DATE: 04 01 13
OTHER PROGRAMS:          CERT END DATE: 03 31 14

Command ==>
F: 1=Help 2=Card 3=Exit 4=Options 7=MEDS 9=Comments 11=Done 12=Prev
```

Figure 3

```
IRE12M01          CALIFORNIA WIC INFORMATION SYSTEM          3/06/14
100ASTOV          RECERTIFY INDIVIDUAL                        12:33 PM

A 'Y' IS REQUIRED IN AT LEAST ONE RACE FIELD

FAMILY ID:  AR331114065          INDIVIDUAL ID:  999999999AR

INDIVIDUAL NAME:  FIRST ANTIONE          MI          LAST RACE_CR11609
DATE OF BIRTH:   03 01 13              CATEGORY:
PLACE OF BIRTH:  COUNTY:  34  STATE:   CA  COUNTRY:  US

SOURCE OF HEALTH CARE:          STATUS OF:  TANF:          FOOD STAMPS:
MEDI-CAL NUMBER:                SOCIAL SECURITY:
MOTHER'S FIRST NAME:  MONIQUE          CALIFORNIA DL/ID:

ID DOCUMENTATION:  PRESENT AT CERT:          HISPANIC/LATINO:  N
RACE: AMERICAN INDIAN/ALASKA NATIVE:  N  ASIAN:  N  BLACK/AFRICAN AMERICAN:  N
      NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER:  N  WHITE:  N

DOCTOR/CLINIC NAME:
DOCTOR/CLINIC TELEPHONE:  (      )      -
OTHER PROGRAMS:

Command ==>
F: 1=Help 2=Card 3=Exit 4=Opt 7=MEDS 8=Disqual 9=Comm 11=Done 12=Prev
```

Figure 4

```
ICE12M01          CALIFORNIA WIC INFORMATION SYSTEM          3/06/14
100ASTOV          CERTIFY INDIVIDUAL                        11:41 AM

FAMILY ID:  AR331114065          INDIVIDUAL ID:
INDIVIDUAL NAME:  FIRST NAME          MI          LAST RACE_CR12409
DATE OF BIRTH:   01 01 85              CATEGORY:  P
PLACE OF BIRTH:  COUNTY:  34  STATE:   CA  COUNTRY:  US

+-----+
| Ethnicity Codes                                     |
| Place cursor on desired choice, then press Enter. |
| Sel                                               |
|  Y = Hispanic or Latino                           |
|  N = Not Hispanic or Latino                       |
|-----|
| F: 3=Exit 12=Prev                                 |
+-----+
```

If you have any questions, please contact the WIC Technical Support Help Desk at 1-800-224-7472.