

Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

DASCOM

Tally[®]

T2365 T2380 Matrix Printer



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Table of Contents

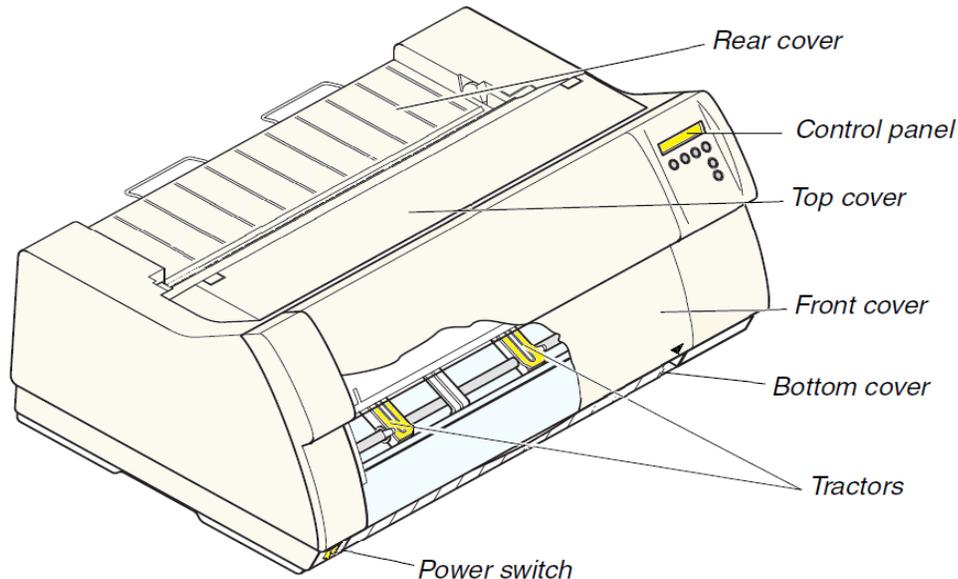
<u>COVER PAGE</u>	1
<u>TABLE OF CONTENTS</u>	2
<u>PRINTER VIEW AND LCD CONTROL PANEL DISPLAY</u>	3
<u>INTRODUCTION; FLOW PATH TO SUB-MENUs</u>	4
<u>CONFIGURATION</u>	
SETTINGS AND FLOW PATH (Compare: Side-by-Side)	5
<u>MENU: MOST COMMON SUB-MENUS (Change printer configuration)</u>	
PRINT CURRENT CONFIGURATION	6
SELECT A MENU (1-5)	6
SET LINES PER INCH/FORM LENGTH (Formlen)	7
SET FORM WIDTH (Width)	8
<u>ADJUST: SUB-MENU</u>	
SET HEAD	9
SET TOP-OF-FORM	9
SET TEAR	10
<u>PATHWAY: SUB-MENU</u>	
TRACTOR	10
<u>CHAR: SUB-MENU</u>	
SET FONT TYPE (FONT)	11
SET CHARACTERS PER INCH (CPI)	11
<u>PRINTER SETUP</u>	
FUNCTION AND DESCRIPTION LIST	12-13
FLOWCHART	13
<u>WIC CONTACTS</u>	14

Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

PRINTER VIEW AND CONTROL PANEL DISPLAY

FRONTAL VIEW:



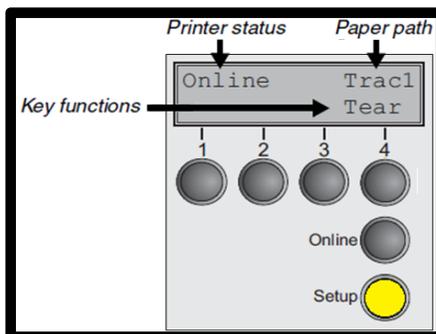
LCD CONTROL PANEL DISPLAY FUNCTION VIEW:

The LC Display tells you all the important printer settings and informs you which functions are currently assigned to which keys. Example below:

The upper line informs you that the printer is either in **Online** or **Offline** mode.

- The example below displays the printer's status as in the **Online** mode.
- The selected paper path is **Trac1** (Tractor 1 = 'tractor' mode).
- The function is **Tear** indicating that key function 1s currently active in manual mode.
- Once changes have been made and saved, press **Online** to return to the main menu.

Select **Setup** to access Online MENU (Primary) and to change printer configurations.



Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

INTRODUCTION: FLOW PATH TO SUB-MENUs

The flow path provides Staff with a step-by-step process to configure Tally-2365 printers.

CONTROL PANEL

There are three levels to make Configuration changes through the T2365 Control Panel:

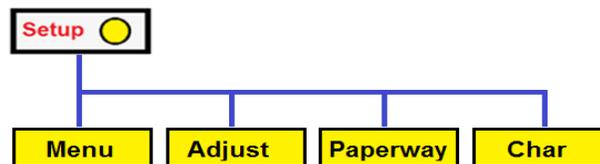
Setup

Primary Menu

Sub-Menu

Press **SETUP**  to access any of the **Primary Menus**:*

- a. Menu
- b. Adjust
- c. Paperway
- d. Char



2. Example: Select **MENU** to access **Sub-Menus**
3. Select **NEXT** until you see the **Sub-Menu** where you will make changes settings.
4. Make your changes in the **Sub-Menu**.
5. Then, save the changes by pressing '**SET**'. When you have made your changes, press **SETUP** .

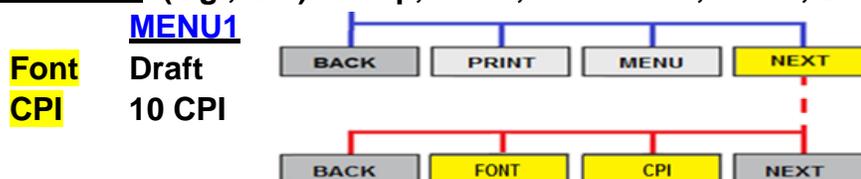
HOW TO CHANGE PRINTER CONFIGURATIONS

First, print the printer configurations: to view the current settings.

1. **Page 3** shows the printer and control panel.
2. **Page 5** shows the link between configuration **NAME** and **Sub-Menu**.
3. **Menu1** displays what the settings should be for Food Instrument (FI) printing.

Example:

FLOWPATH: (e.g., CPI) Setup, Menu, Next....**CPI**, < or >, Set **Menu1**.**



4. **Pages 6-11** are examples of “How to make configuration changes” in Sub-Menus. Follow the '**yellow**' highlighted boxes to make changes to your configurations.

* Menu, Adjust, Paperway and Char ** Set (Save)

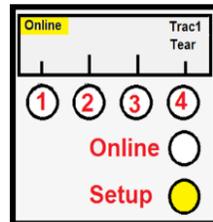
Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

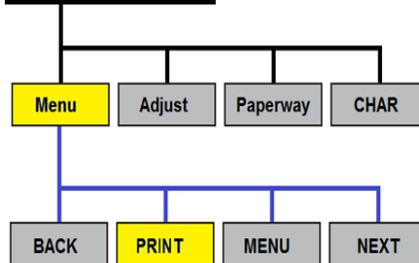
MENU: SUB-MENU

TALLY-DASCOM 2365 PRINTER CONFIGURATION:

EXAMPLE: How to Print Current Configuration.



1. Printer is on: Online Menu Displaying
2. Press Setup
3. Press Menu (1)
4. Press Print (2) to begin printing
5. Wait until printing has stopped
6. Press Online (to return to printing Food Instruments (FIs) or Reports)



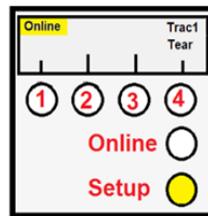
TALLY-DASCOM 2365 MENU (1-5)

More than one menu can be configured to the printer (e.g., Menu1 for Food Instruments (FIs) and Menu2 for Report Printing, etc.).

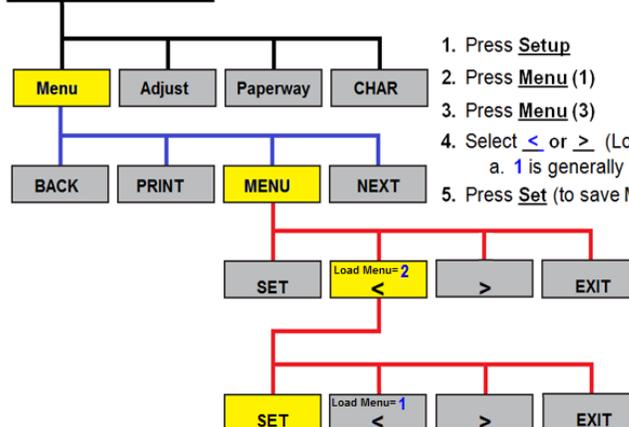
EXAMPLE: How to change MENU selection

Currently, it is set to **2** (Report printing).

Let's change the menu to **1** (FI printing).



1. Press Setup
2. Press Menu (1)
3. Press Menu (3)
4. Select < or > (Load Menu = 1, 2, 3, 4, or 5)
a. **1** is generally used for FI printing.
5. Press Set (to save Menu choice)



Select Setup or Online to return to Online Status.

Tally-Dascom T2365 Printer Setup

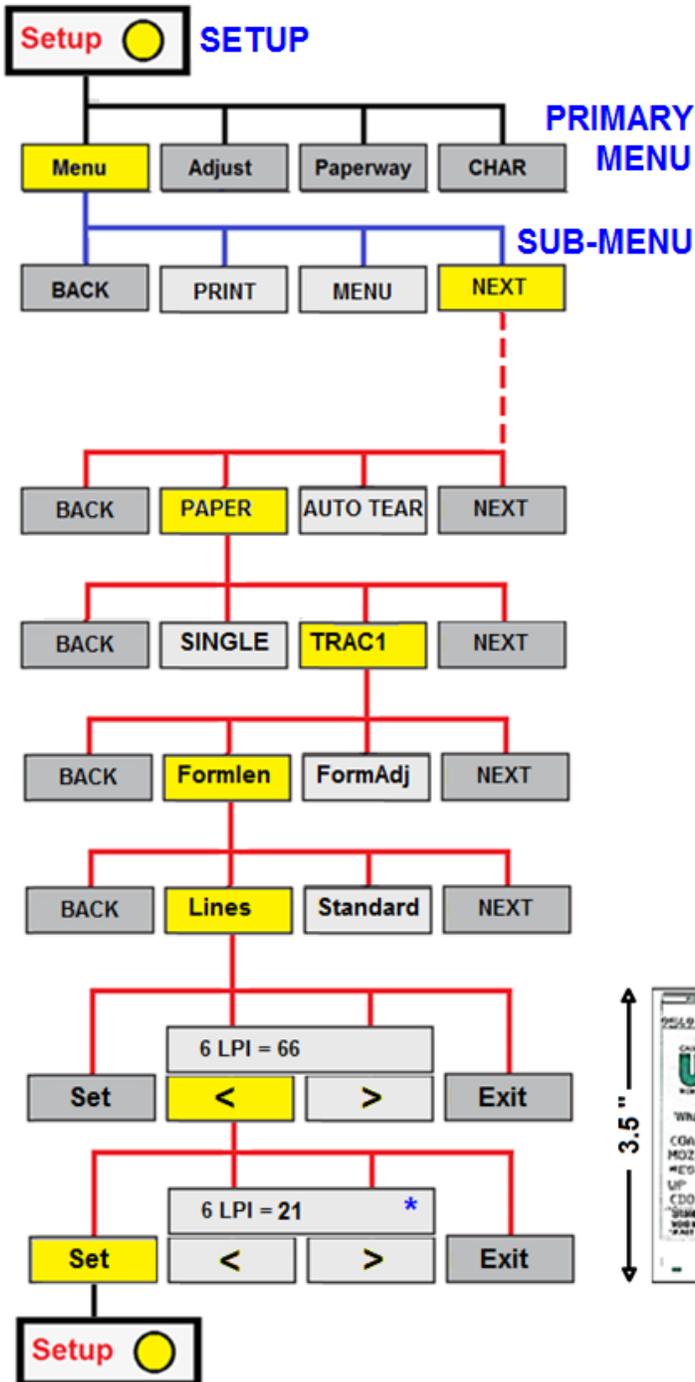
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MENU: SUB-MENU

Change Printer Setting: FORM LENGTH (Formlen)

Food Instrument - FI Printing 6-LPI = 21 (3.5")

Report Printing 6-LPI = 66 (11.0")



* Confirm # Saved



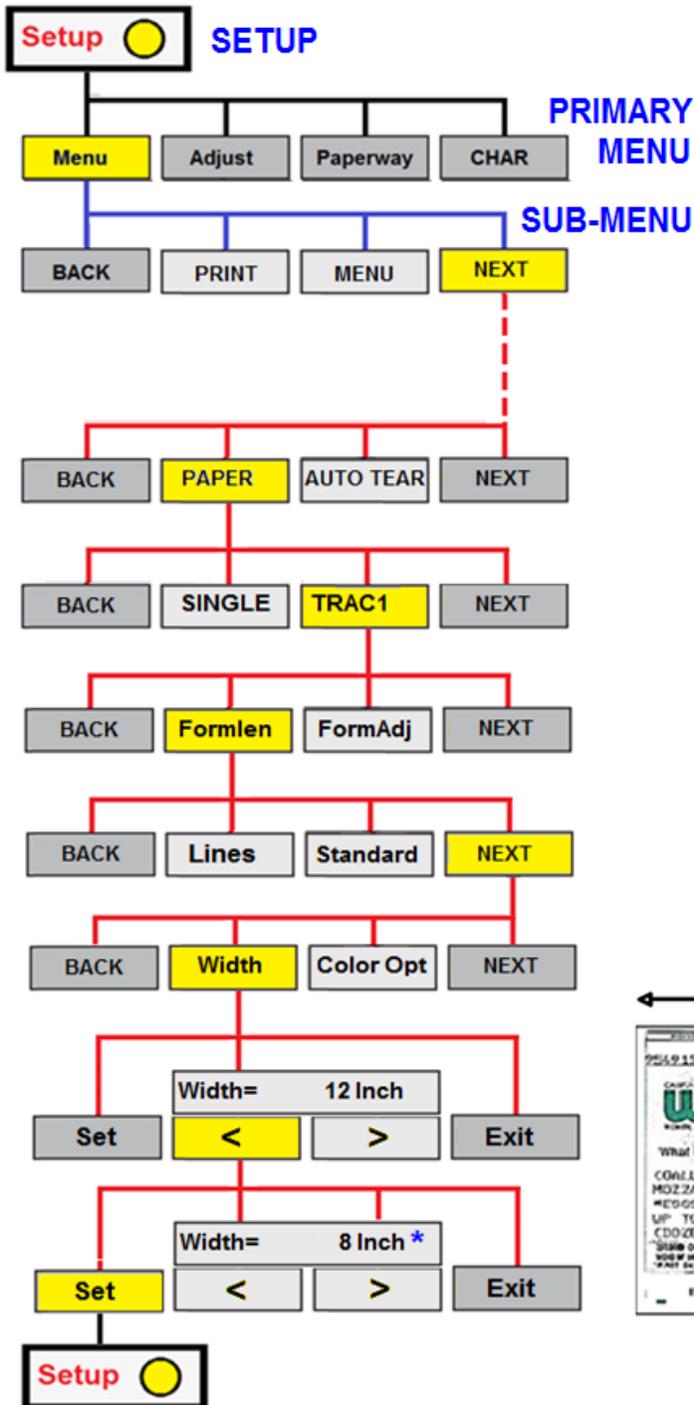
Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

MENU: SUB-MENU

Change Printer Setting: Form Page Width (Width)

FI Printing Width 8.0"



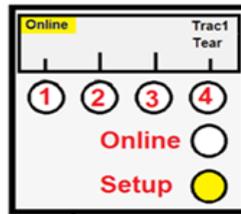
* Confirm # Saved



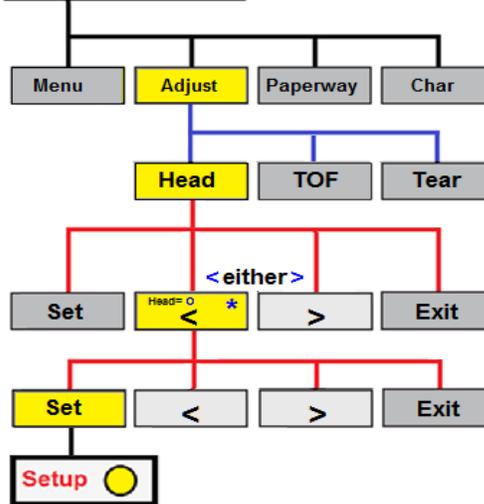
Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

'ADJUST' SUB-MENU SET HEAD

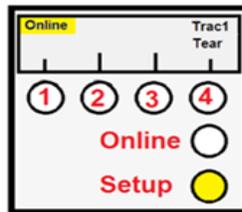


To access the Primary Menu, press **Setup**. This provides access to sub-menus (e.g., **ADJUST** (highlighted in yellow below)).

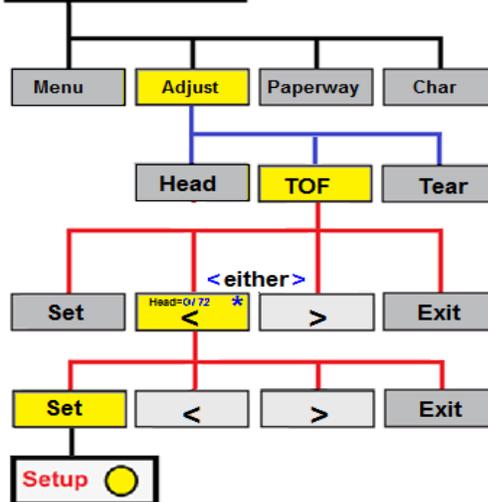


* Confirmed

SET TOP-OF-FORM



To access the Primary Menu, press **Setup**. This provides access to sub-menus (e.g., **ADJUST** (highlighted in yellow below)).



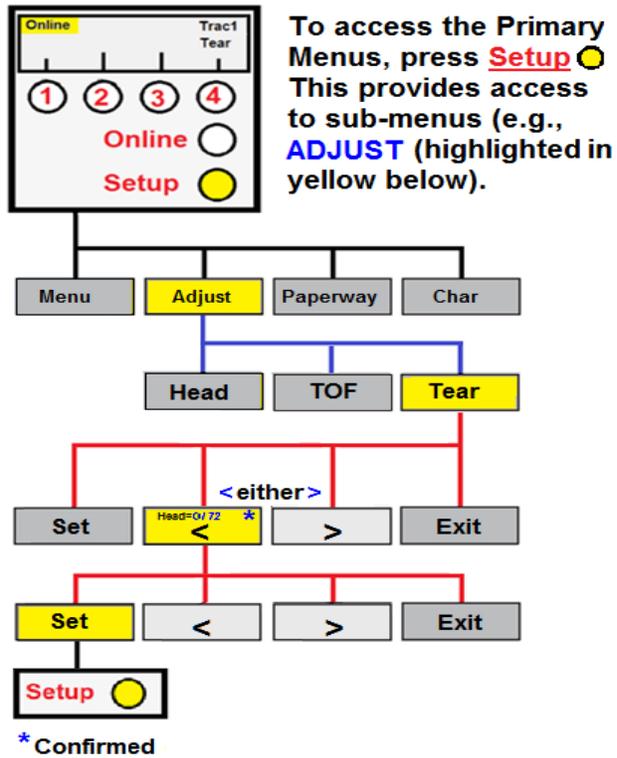
* Confirmed

Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

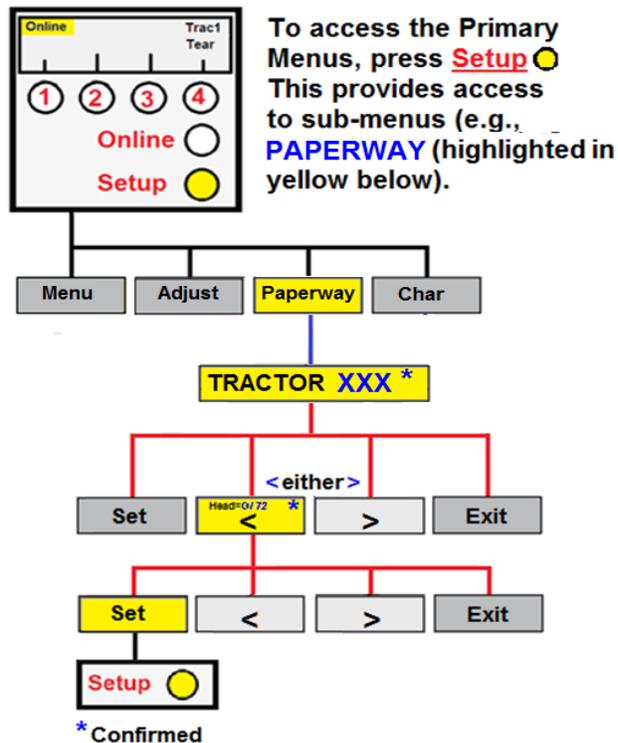
'ADJUST' SUB-MENU

ADJUST TEAR



'PATHWAY' SUB-MENU

TRACTOR

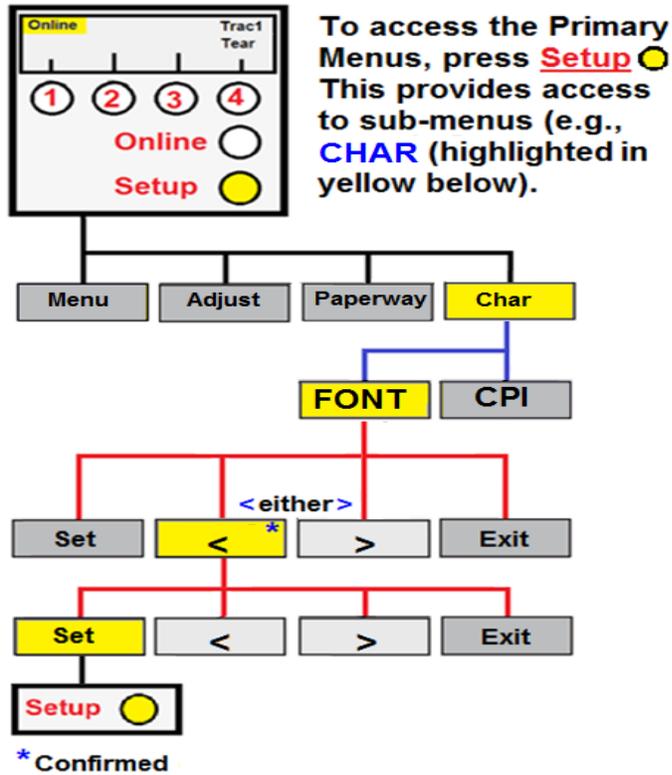


Tally-Dascom T2365 Printer Setup

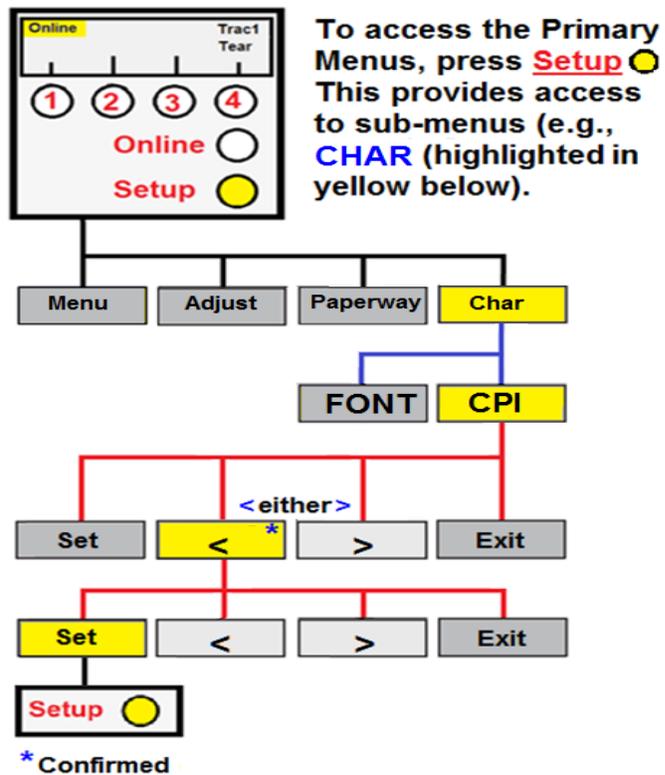
Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

'CHAR' SUB-MENU

Change Printer Setting: SET FONT TYPE (FONT)



Change Printer Setting: SET CHARACTERS PER INCH (CPI)



Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

Function	Description
Print	A list of the current parameters is printed.
Menu	A menu is loaded. There are five menus to choose from.
Reset	The current menu returns to the default values (factory settings)
Quietm.	Switches between normal and quiet mode printing.
Font	Selects the character style and its quality.
CPI	Sets the characters per inch (character pitch). The higher the parameter, the smaller the character spacing.
LPI	Sets the lines per inch (line density). The higher the parameter, the smaller the line spacing.
Skip	Skips the perforation. 7 different values can be defined.
Bidir	Setting On: Printer prints in both directions (bidirectional). Setting Off: Printer prints only in one direction (from left to right).
Auto-CR	Switches the automatic carriage return on or off after receiving the signal CR (carriage return).
Auto-LF	Switches the automatic line feed on or off after receiving the signal CR (carriage return).
MenLock	If Menlock = Menu is activated, the Setup menu is locked. If you select Menlock = All, the keys Paper, Font and CPI are also locked.
Paper	Selects the paper parameters Formlen (form length), FormAdj (first printing position) and Head (print head gap).
Formlen Lines	Sets the form length via the line formats. Note: the adjustment in Lines depends on the selected LPI.
Formlen Standard	Selects the form length by standard formats. Using Standard, different paper formats can be selected directly, e.g., DIN A4, Legal, letter. The LC display indicates No Format if a value is selected by the Line function or ESC sequences, which does not correspond to a standard format.
FormAdj	Sets the first position of a form in n/72 inch, separately adjustable for each paper path.
Head	Adjusts the printhead gap manually; separately adjustable for each paper path.

Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

Function	Description (cont.)
Print	A list of the current parameters is printed.
FormAdj	Sets the first position of a form in n/72 inch, separately adjustable for each paper path.
Head	Adjusts the printhead gap manually; separately adjustable for each paper path.
AutoTear	<p>The auto tear function or auto view function can be selected as desired. When auto view is switches on, the last printed text is visible. As soon as data is received the paper moves to the “normal” print position. After printing, the paper waits for the given interval to bring the paper once more to the auto view position. The paper is in the tear off position when auto tear is switched on, the perforation of the paper is positioned at the tear off edge of the printer. If data l received, the paper returns to the normal print position. After printing, the printer waits for the given interval to bring the paper once more to the tear off position. If the tear off edge is not aligned, with the perforation of the paper then this can be corrected.</p> <p>If the parameter Tear at TOF is set, the paper perforation is automatically positions at the tear off edge as long as the current print position TOF is activated.</p>
Width	Selects the line length in inches.
FFmode	<p>FFmode = on: The paper will be positioned in the first printing line and form feeds will be ignored.</p> <p>FFmode = off: Form feed will be performed in all cases.</p> <div data-bbox="326 1178 971 1791" style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p>1) only if ENQ/STX, ETX/ACK or ACK/NAK protocol is selected 2) only 2T model 3) only with optional tractor 4) only with optional ASF 5) not installed on some models</p> </div>

Tally-Dascom T2365 Printer Setup

Tally-Dascom T2365 Configuration and Troubleshooting – Jan 2016

WIC CONTACTS

ITSD-PHATS-TSU HELP DESK

(800) 224-7472

FAX #

(916) 263-3319

LOCAL AGENCY INVENTORY SYSTEM (LAIS)

- Yolanda Jackson wicinventorydesk@cdph.ca.gov
- Web Sign-On Link <http://lais.phfewic.org>

LOCAL OPERATIONS SECTION (LOS);

Previously LASS

- LOS Analyst of the Day (800) 852-5770
- LOS Analyst of the Day (Alt. phone) (916) 928-8500
- LOS FAX # (916) 263-3314

WHAT TO DO BEFORE CALLING THE WIC HELP DESK

The Help Desk only supports printer hardware that has been ‘tested/certified.’

- WIC MIS Logon ID; **Agency #** and **User #** (e.g., 999jdoe)
 - Printer ID (e.g., wicv9999)
 - Brief explanation of problem; printer won’t print, can’t connect
- If the problem has not been resolved:**
- Printer Name/Model: e.g., Tally-Dascom T2365, etc.
 - Ask, if there been any recent changes; Printer swap, site relocation, etc.
 - Contact Person and Contact Information (Name, Phone, email, etc.).
 - Existing Ticket Number, if there is an on-going issue/problem

PRINTER RESOURCES

PRINTER WEB LINK: Tally-Dascom T2365 Printer User’s Guide

- http://www.dascomamericas.com/Support/Default.aspx?type_id=4&info_id=3&itemid=17&name=T2365&act=4

The Manufacturer’s Printer User’s Guide is available online at the link provided above. (Setup , Primary Menu and Sub-Menu will guide you to make most changes).

Printer links for all WIC tested/certified printers and functions that may not have been covered in the previous pages may be found at the following web-link.

- <http://www.cdph.ca.gov/programs/wicworks/Pages/WICMIS.aspx>