

Making Screen Names Searchable in CalREDIE

BACKGROUND

Although CalREDIE does provide a field for documenting a patient's internet screen name under the Patient Tab, this field is not searchable. Therefore, if you were beginning a contact investigation but were only provided with a screen name by the original patient, you would be unable to search CalREDIE to locate previous incidents or identifying and locating information for that contact.

The screenshot shows the 'Disease Incident' form in CalREDIE. The patient is Ewing, Gary, with Incident ID 333030. The disease is Syphilis (Secondary). The form includes tabs for Patient, Clinical Info, Laboratory Info, Hlth Dpt Follow-up, STD Contacts, and Case Investigation. The 'Disease Being Reported' is Syphilis (Secondary). The patient's last name is Ewing, first name is Gary, and middle name is blank. The SSN is blank, and the DOB is 4/12/1969. The address is 718 W University Ave, San Diego, CA 92103. The country of birth is UNITED STATES. The date of arrival is blank. The home telephone is 619-867-5309, and the cellular phone is 619-867-5309. The work/school telephone is blank. The e-mail address is gary.ewing@yahoo.com. The 'Other Electronic Contact Information' field is highlighted with a red box and contains the text 'Time4Play@adam4adam'. The race is White.

SOLUTION

Utilizing the "Multiple Identities" feature on the Patient Tab for both original patients and contacts to additionally capture screen name information allows screen names to become searchable in the patient index.

DOCUMENTATION PROCEDURE

Follow the steps below for entering patient screen names into CalREDIE.

1. Enter the screen name & website information in the "Other Electronic Contact Information" field (highlighted above).

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DOCUMENTATION PROCEDURE
(continued)

2. Click the “Multiple Identities” icon

The screenshot shows the patient information form with the following fields:

- * Disease Being Reported: Syphilis (Secondary)
- * Last Name: Ewing
- * First Name: Gary
- Middle Name: [Empty]
- Name Suffix: [Empty]
- Primary Language: English
- SSN: [Empty]
- DOB (MM/DD/YYYY): 4/12/1969
- Age: 44
- Months: [Empty]
- Days: [Empty]
- * Ethnicity: Not Hispanic or Latino
- Address Number & Street: [Empty]
- Apartment/Unit Number: [Empty]
- * Race: [Empty]

 A red arrow points to the 'Multiple Identities' icon (a person with a plus sign) located below the age fields.

3. Click “New”

The screenshot shows the 'Multiple Identities' form with a table of identities. The table has the following data:

Last Name	First Name	Middle Name	Identity Type	DOB	SSN	Source	Is Primary	Entry Date
Ewing	Gary			4/12/1969			X	7/1/2013

 Below the table, the 'New' button is highlighted with a red arrow.

4. Enter “Last Name” per CalREDIE “Unk, Unk” protocols:

<i>If...</i>	<i>Then...</i>	<i>Example</i>
You are documenting a screen name for an Original Patient	Enter “Unknown-“ followed by the Original Patient’s current CalREDIE incident #	<i>Unknown-333030</i>
You are documenting a screen name for a Contact	Enter “Unknown-“ followed by the Original Patient’s CalREDIE incident #	<i>Unknown-333567</i>

NOTE: For this process, “Unknown” should **ALWAYS** be used even if the last name is known.

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DOCUMENTATION PROCEDURE (continued)

5. Enter "First Name" as the screen name followed by the website
6. Click "Save"
7. Click "Close"

* Last Name: Unknown-333030
* First Name: Time4Play@adam4adam
Middle Name:
Name Suffix:
SSN:
Date of Birth:
Gender:
Home Phone:
Cellular Phone / Pager:
Work/School Telephone:
E-mail Address:
Other Electronic Contact Information:
From Date:
To Date:
Buttons: New, Save, Close

8. Click "Save" at the bottom of the Patient Tab

Occupation: Waters and Waitresses
Describe/Specify:
Occupation Location: Mo's
Transgender (M to F)
Transgender (F to M)
Unknown
Refused
Buttons: Next, Cancel, Save

SEARCHING PROCEDURE

Follow the steps below to search for patients in CalREDIE by screen name.

1. From the "Search" screen, enter "Unk," followed by the screen name
2. Click the "Additional Demographics" box
3. Click "Find"

Person | Disease Incident | Outbreak
Name | SSN | DOB | Address | Phone | Zip | Credentials | MRN | SoundEx | Source Identifier
Search: Unk, Time4Play
Buttons: Find, New Patient, Clear, Mark For Merge
Client Type: Patient, Contact, Family Member
 Additional Demographics
Table Headers: Role(s), Last Name, First Name, DOB, Current, Address

4. If the screen name you are searching for has been previously entered according to the above protocol, any prior incidents associated with that screen name will be displayed.

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SEARCHING PROCEDURE (continued)

5. Select the prior incident to obtain name, contact, and locating information for your current investigation and update the current incident as necessary (e.g., Last Name, First Name, Address, Phone, etc.)

The screenshot shows the CalREDIE search interface. At the top, there are navigation tabs: My Case Load, Search, Jurisdiction Review, Outbreak, Staging, Administration, Dictionaries, Reports, and Help. Below this, it says "Logged in as: Egan, Jeffrey Domain: Main". There are three main tabs: Person, Disease Incident, and Outbreak. Under the Person tab, there are search criteria: Name, SSN, DOB, Address, Phone, Zip, Create Date, MRN, SoundEx, and Source Identifier. A search box contains "Unk, Time4Play" and is highlighted with a red box. Below the search box are buttons: Find, New Patient, Clear, and Mark For Merge. There are also radio buttons for Client Type: Patient (selected), Contact, and Family Member, and a checkbox for Additional Demographics. Below this is a table with columns: Role(s), Last Name, First Name, DOB, SSN, Current, and Address. The first row shows a Patient role for Gary Ewing, DOB 4/12/1969, Current status Y, and Address 718 W University Ave, San Diego, CA, 92103. Below this is a checkbox for Historical Jurisdiction Access. At the bottom, there is another table with columns: Type, Disease, Jurisdiction, Date Created, Pro/Res Status, User, and Marked For Merge. The first row shows a Disease Incident (DI) for Syphilis (Secondary) in San Diego, Date Created 7/1/2013, Pro/Res Status Field Record Complete/Suspect, User Egan, Jeffrey, and Marked For Merge checkbox.

SPECIAL NOTE

If you are able to obtain locating information from a previous incident associated with a screen name using the SEARCHING PROCEDURE described above and can therefore conduct a traditional contact investigation instead of referring the incident to an IPN Liaison, “*Was this client originally initiated as an internet investigation (i.e., screen name and/or email address only provided by the original patient)?*” under the *Hlth Dpt Follow-up* tab ***should still be listed*** as “Yes”.

The screenshot shows a form titled "Notified of possible exposure by". The dropdown menu is set to "Anonymous 3rd party notification". Below this, there are radio buttons for "Named as a contact during": Original interview (selected) and Re-interview. To the right, there is a text box for "Original patient interviewer name (if not from NPJ or Out of State)". Below that, there is a dropdown menu for "Was this client originally initiated as an internet investigation (i.e., screen name and/or email address only provided by the original patient)?" which is set to "Yes". At the bottom, there are text boxes for "First date of exposure to original patient" and "Frequency of exposure".

QUESTIONS?

Please refer any questions related to IPN or CalREDIE-related IPN procedures to:

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