



Glossary of Terms

#	Term	Meaning
1	<i>Adaptive work</i>	- Behaviors associated with teamwork, culture change, communication
2	<i>Building capacity</i>	- Unit/hospital staff share expertise and provide ongoing support to others
3	<i>Champion</i>	- Individuals who are intrinsically motivated and enthusiastic about the practices they promote (2)
4	<i>CUSP</i>	- Comprehensive Unit-based Safety Team
5	<i>Defect / Harm / Near Miss</i>	- Clinical event or operational situation that you would not want to happen again - Any incident that can cause patient harm or put a patient at risk for harm
6	<i>HFMEA</i>	- Healthcare Failure Mode and Effects Analysis - A standardized technique for prioritizing the improvement activities for potential problems in process
7	<i>HSOPS</i>	- Hospital Survey on Patient Safety Culture - Standardized measure of safety culture on the patient care unit - Tracks changes in patient safety culture over time and evaluates the impact of patient safety interventions
8	<i>Implementation science</i>	- The scientific study of methods to promote the systematic uptake of research findings in routine practice (1)
9	<i>Institutionalization</i>	- The initiative becomes part of the “standard of care” in the unit/hospital
10	<i>Psychological safety</i>	- The degree to which team members feel they are supported when asking for help or learning from mistakes
11	<i>Safety culture</i>	- Enduring, shared, LEARNED, beliefs and behaviors that reflect an organization’s willingness to learn from errors (3,4)
12	<i>Socio-adaptive work</i>	- Behaviors associated with teamwork, culture change, communication
13	<i>Sustainability</i>	- Desired health benefits are maintained or improve - The innovation loses its separate identity and becomes part of the regular activities of the unit/ hospital
14	<i>Technical work</i>	- Science, evidence-based practices, clinical practice improvements

1. Eccles & Mittmann. Implementation Science. Feb 2006
2. Damschroder et al., Qual and Safety in Healthcare 2009
3. Schein, EH. Organizational Leadership and Culture. 2010
4. Wiegmann. 2002