

What is Public Health Accreditation?

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National Accreditation Program

- The goal of the national public health accreditation program is to improve and protect the health of the public by advancing the **quality and performance** of state, local, territorial and tribal health departments.
- Accreditation will drive public health departments to **continuously improve the quality of the services** they deliver to the community.

The Public Health Accreditation Board (PHAB)

- PHAB is a non-profit, voluntary accreditation organization founded in 2007 whose goal is to advance public health performance by providing a national framework of accreditation standards for local, state, territorial and Tribal health departments.
- PHAB is the national organization charged with administering the public health accreditation program.
- PHAB is located in Alexandria, VA.

PHAB's Timeline

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- 2004 CDC identifies accreditation as a key strategy for strengthening public health infrastructure
- 2005 Exploring Accreditation Project (EAP) develops a model of national accreditation
- 2006 ASTHO, APHA, NACCHO, and NALBOH become BOI
- 2007 PHAB is incorporated in May
- 2008 Workgroups and committee begin development
- 2009-2010 PHAB conducts beta test
- 2011 PHAB launches in September

PHAB Accreditation Materials

- 1. The Guide to National Public Health Department Accreditation, Version 1.0
- 2. Public Health Department Accreditation Standards and Measures, Version 1.0
- 3. Readiness Checklists, Version 1.0
- 4. Documentation Guidance, Version 1.0
- 5. Acronyms and Glossary of Terms, Version 1.0
- 6. PHAB Newsletter
- 7. 2011-2012 Educational Services Offered by PHAB
- 8. Accreditation Coordinators Handbook

Pre-app: Online Orientation

- 4 Modules-30 minutes each
- Introduction
- Process
- Accreditation Coordinator
- Standards and Measures
- Required for Accreditation Coordinator and health department director

www.phaboard.org

The screenshot shows the homepage of the Public Health Accreditation Board (PHAB). The header features the PHAB logo with the tagline "Advancing public health performance" and a navigation menu with links for "Accreditation Overview", "Accreditation Process", "Education Center", "News Room", and "About PHAB". A search bar and "CONTACT US" link are also present. The main banner includes a "What is PHAB?" section with a description of the board's role and a "Learn More" button. Below the banner, there are sections for "Welcome to PHAB" (describing the board's mission), "Featured Documents and Guides" (with three document thumbnails), and "Latest News and Events" (with three news items). A "Sign up for our e-Newsletter" button is located at the bottom right.

PHAB
Advancing public health performance

Welcome to the Public Health Accreditation Board

Accreditation Overview Accreditation Process Education Center News Room About PHAB

What is PHAB?

The Public Health Accreditation Board (PHAB) is the national accrediting organization for Tribal, State, Local, and Territorial public health departments.

Welcome to PHAB

The Public Health Accreditation Board (PHAB) is a nonprofit organization dedicated to improving and protecting the health of the public by advancing the quality and performance of Tribal, state, local, and territorial public health departments.

Featured Documents and Guides:

- NATIONAL PUBLIC HEALTH DEPARTMENT ACCREDITATION
- STATE ACCREDITATION AND RECOGNITION
- TRIBAL ACCREDITATION AND RECOGNITION

Latest News and Events

- 06.16.2011
The Accredited List of the PHAB is out!
- 06.11.2011
PHAB is excited to announce details...
- 07.07.2011
PHAB is excited to announce details...

Sign up for our e-Newsletter

Seven Steps

1. Pre-application: Applicant prepares and assesses readiness, informs PHAB of its intent to apply (SOI)
2. Applicant submits application and pre-requisites and receives training
3. Documentation Selection and Submission by Applicant
4. Site visit and site visit report
5. Accreditation Decisions: PHAB Accreditation Committee determines accreditation status, Accredited (5 years) or Not Accredited
6. Annual progress reports
7. Reaccreditation

Accreditation Information System



2011-2012 Applicant Fee Schedule

• Health Department Population	Year 1	Year 2	Year 3	Year 4	Year 5
• Category 1 Less than 50,000	\$ 3,180	\$ 2,385	\$ 2,385	\$ 2,385	\$ 2,385
• Category 2 50,001 to 100,000	\$ 5,168	\$ 3,876	\$ 3,876	\$ 3,876	\$ 3,876
• Category 3 100,001 to 200,000	\$ 6,758	\$ 5,068	\$ 5,068	\$ 5,068	\$ 5,068
• Category 4 200,001 to 999,999	\$ 7,950	\$ 5,963	\$ 5,963	\$ 5,963	\$ 5,963
• Category 5 1 million + 2,999,999	\$ 11,925	\$ 8,944	\$ 8,944	\$ 8,944	\$ 8,944
• Category 6 3 million- 4,999,999	\$ 15,900	\$ 11,925	\$ 11,925	\$ 11,925	\$ 11,925
• Category 7 5,000,000 to 14,999,999	\$ 19,875	\$ 14,906	\$ 14,906	\$ 14,906	\$ 14,906
• Category 8 15 million +	\$ 23,850	\$ 17,888	\$ 17,888	\$ 17,888	\$ 17,888

What Do the Fees Cover?

- An assigned accreditation specialist to guide your department through the application process
- Site visit, including a comprehensive review of your health department's operations against the national accreditation standards by a team of peer review experts
- In-person training for your department's accreditation coordinator
- Subscription to PHAB's online accreditation information system, making it easier and more cost-effective for departments to participate in accreditation
- Annual quality improvement support and guidance for 5 years
- Contribution to a growing network of accredited local health departments contributing to the evidence base for public health

Benefits of Accreditation

- Increased credibility
- Increased visibility and accountability
- Potential access to new funds
- Potential streamlined reporting
- Access to knowledgeable peers for review and comment on performance
- Opportunity to leave the health department better than you found it!

Twelve Domains

- 1. Conduct assessments focused on population health status and health issues facing the community
- 2. Investigate health problems and environmental public health hazards to protect the community
- 3. Inform and educate about public health issues and functions
- 4. Engage with the community to identify and solve health problems
- 5. Develop public health policies and plans
- 6. Enforce public health laws and regulations
- 7. Promote strategies to improve access to healthcare services
- 8. Maintain a competent public health workforce
- 9. Evaluate and continuously improve processes, programs, and interventions
- 10. Contribute to and apply the evidence base of public health
- 11. Maintain administrative and management capacity
- 12. Build a strong and effective relationship with governing entity

Domain 1: Conduct and disseminate assessments focused on
population health status
and public health issues facing the community

Standard 1.1

Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment

Standard 1.2

Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and On the Health Status of the Population

Standard 1.3

Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health

Standard 1.4

Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

Standard 1.2: Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population.

Measure

1.2.1 A

Maintain a surveillance system for receiving reports 24/7 in order to identify health problems, public health threats, and environmental public health hazards

Required Documentation

1. Processes and/or protocols to maintain the comprehensive collection, review, and analysis of data on multiple health conditions from multiple sources
2. Processes and/or protocols to assure data are maintained in a secure and confidential manner
3. Current 24/7 contact information
4. Reports of testing 24/7 contact systems

Domain 4: Engage with the community to identify and address health problems

Standard 4.1

Engage with the Public Health System and the Community in Identifying and Addressing Health Problems Through Collaborative Processes

Standard 4.2

Promote the Community's Understanding of and Support for Policies and Strategies That will Improve the Public's Health

Standard 4.2: Promote the community's understanding of and support for policies and strategies that will improve the public's health

Measure

4.2.1 A

Engage with the community about policies and/or strategies that will promote the public's health

Required Documentation

Engagement with members of the community that will be affected by a policy and/or strategy to promote the public's health

Domain 9: Evaluate and continuously improve health department processes, programs, and interventions

Standard 9.1

Use a Performance Management System to Improve Organizational Practice, Processes, Programs, and Interventions

Standard 9.2

Develop and Implement Quality Improvement Processes Integrated Into Organizational Practice, Programs, Processes, and Interventions

Standard 9.2: Develop and implement quality improvement processes integrated into organizational practice, programs, processes, and interventions

Measure

9.2.2 A

Implement quality improvement activities

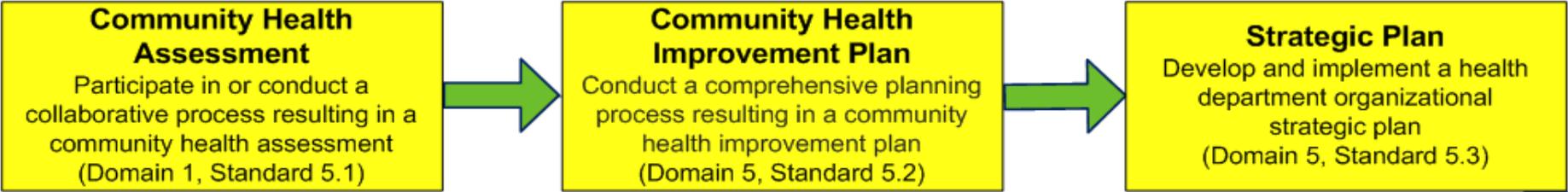
Required Documentation

1. Documentation of quality improvement activities based on the QI plan
2. Demonstrate staff participation in quality improvement activities based on the QI plan

Application: Three Prerequisites

- Community health assessment
- Community health improvement plan
- Health department strategic plan

Prerequisites to Apply for Public Health Accreditation



JURISDICTIONAL REVIEW BY PHAB 12 Accreditation Domains

Concepts of performance management and quality improvement are incorporated throughout the standards and measures of the public health accreditation process.

- DOMAIN 1:** Conduct and disseminate assessments focused on population health status and public health issues facing the community
- DOMAIN 2:** Investigate health problems and environmental public health hazards to protect the community
- DOMAIN 3:** Inform and educate about public health issues and functions
- DOMAIN 4:** Engage with the community to identify and solve health problems
- DOMAIN 5:** Develop public health policies and plans
- DOMAIN 6:** Enforce public health laws and regulations
- DOMAIN 7:** Promote strategies to improve access to healthcare services
- DOMAIN 8:** Maintain a competent public health workforce
- DOMAIN 9:** Evaluate and continuously improve processes, programs, and interventions
- DOMAIN 10:** Contribute to and apply the evidence base of public health
- DOMAIN 11:** Maintain administrative and management capacity
- DOMAIN 12:** Build a strong and effective relationship with governing entity

DOMAIN 9: Evaluate and continuously improve health department processes, programs, and interventions

- Standard 9.1: Use a Performance Management System to monitor achievement of organizational objectives
- Standard 9.2: Develop and Implement Quality Improvement Processes

Performance Standards	Performance Measurement	Performance Reporting
<ul style="list-style-type: none"> • Identify relevant standards • Select indicators • Set goals and targets • Communicate expectations 	<ul style="list-style-type: none"> • Collect data • Refine indicators and define measures • Develop/enhance data systems 	<ul style="list-style-type: none"> • Analyze data • Feedback results to internal and external stakeholders • Develop regular reporting cycle
Quality Improvement Data driven decision making Manage change PDSA Cycles Promote a learning environment		

Linkage to the quality improvement plan is a required element of the department strategic plan (Domain 5, Measure 5.3.2 A)

California Think Tank

- Met March 29, 2012
- PHAB uses the think tank framework to bring thought leaders together to discuss issues relevant to accreditation and public health.
- Collaboration is key.