



Ron Chapman, MD, MPH
Director

State of California—Health and Human Services Agency
California Department of Public Health

DRINKING WATER FIELD OPERATIONS BRANCH

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EDMUND G. BROWN JR.
Governor

January 8, 2013

Water System No. 4900745

George Bertram, Manager
River Bend Resort
6490 Front Street #218
Forestville, CA 95436

**RE: CITATION NO. 02-18-13C-002- MONITORING AND REPORTING VIOLATION
FOR NOVEMBER 2012**

Enclosed is a Citation issued to the River Bend Resort (System) water system.

Your System will be billed at the Department's hourly rate (currently estimated at \$126.00) for the time spent on issuing this citation since this is an enforcement action for noncompliance with State regulations. At this time, we have spent approximately one hour on enforcement activities associated with this violation.

You will receive a bill sent from our Fee Billing Unit in Sacramento by August 1, 2013. This bill will contain fees for any enforcement time spent on your System.

If you have any questions regarding this matter, please contact Cindi Lee of my staff at (707) 576-2422 or me at (707) 576-2006.

Sincerely,

Janice M. Thomas, P.E.
Sonoma District Engineer
Drinking Water Field Operations Branch

Enclosure

STATE OF CALIFORNIA
DEPARTMENT OF PUBLIC HEALTH

Name of Public Water System: River Bend Resort

Water System No: 4900745

To: River Bend Resort
6490 Front Street #218
Forestville, CA 95436

Issued: January 8, 2013

**CITATION FOR NONCOMPLIANCE WITH SECTIONS 64423 AND
64423.1, TITLE 22, OF THE CALIFORNIA CODE OF REGULATIONS**

TOTAL COLIFORM MONITORING AND REPORTING VIOLATION

November 2012

Chapter 4, Article 9, Section 116650 of Part 12 of Division 104 of the California Health and Safety Code (CHSC), authorizes the issuance of a citation for failure to comply with a requirement of Chapter 4 (California Safe Drinking Water Act), or any regulation, standard, permit or order issued thereunder.

APPLICABLE AUTHORITIES

Section 116650 of the CHSC states in relevant part:

- (a) If the department determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted



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thereunder, the department may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.

(b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.

(c) A citation may specify a date for elimination or correction of the condition constituting the violation.

(d) A citation may include the assessment of a penalty as specified in subdivision (e).

(e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

California Code of Regulations (CCR), Title 22, Section 64423(a) states in relevant part:

The minimum number of samples for a transient-noncommunity water system using groundwater and serving 1000 or fewer persons a month shall be one in each calendar quarter during which the system provides water to the public.

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CCR, Title 22, Section 64423.1 states in relevant part:

Analytical results of all required samples collected for a system in a calendar month shall be reported to the Department not later than the tenth day of the following month.

STATEMENT OF FACTS

Section 64423(a) specifies that each water supplier shall collect routine bacteriological water samples based on the classification of the water system, the source of water, the known population served or the total number of service connections. River Bend Resort (Water System) is required to collect one routine water sample from its distribution during each month. As of the date of this citation, the Division of Drinking Water and Environmental Management of the Department of Public Health (Department) has not received any bacteriological results for a sample collected from the Water System's distribution system during November 2012.

DETERMINATIONS

The Department has determined that the failure to collect and report a quarterly bacteriological sample from the distribution system during November 2012 is a violation of Sections 64423 and 64423.1, Title 22 of the CCR. The Department hereby issues a citation to the Water System for failure to comply with Sections 64423 and 64423.1, Title 22, of the California Code of Regulations. Specifically, the Water System failed to collect and report the required number of bacteriological water samples during the November 2012.



DIRECTIVES

River Bend Resort is hereby directed to take the following actions:

1. Comply with Sections 64423 and 64423.1, Title 22, of the CCR in all future monitoring periods.
2. Notify all persons served by the Water System of the failure to sample, in conformance with Section 64463.4 and Section 64465, Title 22 of the CCR. Notification must be completed in accordance with each of the following:
 - a) Completion of Attachment A to include the name, address, and telephone number of a water system representative as a source of additional information concerning the public notice. **You must also give a legible, written description (preferably typed) of the corrective actions taken by the water system to prevent this violation from occurring in the future. You must use the space provided on Attachment A for this written description.**
 - b) By continuous posting of the notice contained in Attachment A, **after it has been completed in accordance with (a) above**, in conspicuous locations throughout the area served by the Water System. Posting must begin no later than **February 8, 2013** and must continue for seven days.
 - c) By publication of the notice contained in Attachment A, **after it has been completed in accordance with (a) above**, in a local newspaper. This notice must be published for one day. The publication in a local newspaper must be completed by **February 10, 2013**.



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d) The water system must provide public notice for this violation in accordance with Section 64465(c), Title 22 of the CCR. This section requires that each public notice given pursuant to this article shall contain information in Spanish regarding the importance of the notice, or contain a telephone number or address where Spanish-speaking residents may contact the water system to obtain a translated copy of the public notice or assistance in Spanish. In addition, Section 64465(c) also requires for each non-English speaking group that exceeds 1,000 residents or 10% of the residents in a community (whichever is less), the public notice must contain information in the appropriate language(s) regarding the importance of the notice, or it must contain a telephone number or address where such residents may contact the water system to receive a translated copy of the notice or to receive assistance in the appropriate language. The Spanish language requirement is already included in the notice attached to this citation, Attachment A.

3. A representative of River Bend Resort shall complete the attached Compliance Certification form and return it to the Department by **February 15, 2013. A copy of the notice published in the newspaper and a copy of the notice posted within the water system must be attached to the form.**

All documents required by this Citation shall be submitted to the Department at the following address: Janice M. Thomas, P.E.
Department of Public Health
Drinking Water Field Operations Branch
50 D Street, Suite 200
Santa Rosa, CA 95404

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PARTIES BOUND

This Citation shall apply to and be binding upon the System, its officers, directors, agents, employees, contractors, successors, and assignees.

SEVERABILITY

The directives of this Citation are severable, and the System shall comply with each and every provision thereof notwithstanding the effectiveness of any provision.

FURTHER ENFORCEMENT ACTION

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Division 104, Part 12, Chapter 4, (commencing with section 116270) of the California Health and Safety Code authorizes the Department to: issue additional citations with assessment of penalties if a public water system continues to fail to correct a violation identified in a citation; take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with orders of the department; and petition the superior court to take various enforcement measures against a public water system that has failed to comply with orders of the department. The Department does not waive any further enforcement action by issuance of this citation.

Janice M. Thomas
Janice M. Thomas, P.E.
Sonoma District Engineer
Drinking Water Field Operations Branch

January 8, 2013
Date

Attachments

Certified Mail No. 7012 1010 0000 3983 8061



4900745/Section 6
02-18-13C-002-4900745-23/CEL

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COMPLIANCE CERTIFICATION

Citation Number 02-18-13C-002

Name of Water System: **River Bend Resort**

System Number: **4900745**

Certification

As required by Section 116450 of the California Health and Safety Code, I certify that the users of the water supplied by this water system were notified of the Total Coliform monitoring and reporting violations of Title 22, California Code of Regulations (CCR) for the compliance period of November 2012. In addition, I certify that the **River Bend Resort** complied with the directives of this citation as indicated below:

<u>Required Action</u>	<u>Date Completed</u>
Complete Attachment A, as required in Directive 2(a)	
Public Notification - Continuous Posting for 7 days	
Public Notification – Newspaper Publication	

_____	_____
Signature of Water System Representative	Date

Attach a copy of the notice posted within the water system and a copy of the notice published in the newspaper.

**THIS FORM MUST BE COMPLETED AND RETURNED TO THE DEPARTMENT
NO LATER THAN February 15, 2013**

Disclosure: Be advised that Section 116725 and 116730 of the California Health and Safety Code states that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached order may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation for each day that violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in county jail not to exceed one year, or by both the fine and imprisonment.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene informacion muy importante sobre su agua potable. Traduzcalo o hable con alguien que lo entienda bien.

River Bend Resort Failed to Test for Coliform Bacteria during November 2012

Our water system failed to test the drinking water for coliform bacteria during November 2012. Although this is not an emergency, as our customers, you have a right to know about this violation – what happened, what you should do, and what we did to correct the situation. Please share this information with other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or giving out copies by hand or mail.

What happened? We are required by state regulations to monitor our drinking water for specific contaminants on a regular basis. Results of this routine monitoring are an indicator of whether or not the drinking water meets health standards. We did not test for coliform bacteria during November 2012 and, therefore, cannot be sure of the quality of the drinking water during that time.

What does this mean? Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliform bacteria are indicators of potential contamination and may originate from human, animal, or soil sources. If the coliform standards are met, the water served can be considered safe from bacteria. If they are not met, drinking the water may not necessarily result in illness, but that possibility exists. Routine sampling and follow up sampling are important to periodically verify the water quality. Our failure to test the drinking water for bacteria during November 2012 was a violation of Section 64423, Title 22 of the California Code of Regulations (CCR).

What should I do? You do not need to boil the water or take any corrective actions. This is not an emergency. If you have health concerns, you may wish to consult your doctor. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at (800) 426-4791.

What corrective actions have been taken to prevent this violation from occurring in the future?

This notification of the public is being done in compliance with Sections 64463.4 and 64465, Title 22 of the CCR as a means of keeping the public informed.

Persons wishing more information should contact:

_____ (name)
_____ (address)
_____ (phone number)