



RON CHAPMAN, MD, MPH
Director & State Health Officer

State of California—Health and Human Services Agency
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH



EDMUND G. BROWN, JR.
Governor

March 15, 2013
Certified Mail/Return
Receipt Requested
7009 1680 0001 3114 5127

Lake Almanor CC MWC
501 Peninsula Drive
Lake Almanor, CA 96137

Attention: John Newton – General Manager

**Subject: Public Water System No. 3210006 – Citation 01-02-13(C)006
December 2012 Exceedance of the Bacteriological Maximum Contaminant Level**

Enclosed is a citation issued to the Lake Almanor Country Club Mutual Water Company (Company). The citation is being issued because the Company failed to comply with the drinking water standard for total coliform bacteria during December 2012. Please be aware that the Directives section of the citation contains required actions that must be taken by the Company to return to compliance.

Note that Section 116577 of the California Safe Drinking Water Act provides for our Department to be reimbursed by the public water system for costs incurred for preparing and issuing a citation to that system. In accordance with Section 116577, the Company will be billed for the preparation and issuance of this citation. Our current costs are approximately \$126 per hour. The estimated time to prepare the citation is one hour.

If you have any questions regarding this matter, please call staff engineer Steve Watson at (530) 224-4828 or me at (530) 224-4800.

Michael J. McNamara, P.E.
Lassen District Engineer
DRINKING WATER FIELD
OPERATIONS BRANCH

Enclosures

cc: Plumas County Environmental Health Department

sww \ 3210006 LACC MWC \ File: Enforcement

1 Citation No. 01-02-13(C)006

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STATE OF CALIFORNIA

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DEPARTMENT OF PUBLIC HEALTH

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6 Public Water System: Lake Almanor Country Club MWC

7 Water System No.: 3210006

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9 To: Lake Almanor Country Club MWC

10 Attention: John Newton, General Manager

11 501 Peninsula Drive

12 Lake Almanor, CA 96137

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14 Issued: March 15, 2013

15 VIA CERTIFIED MAIL

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CITATION FOR NONCOMPLIANCE

18

With Title 22 California Code of Regulations

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Section 64426.1(b)

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21 Section 116650 of the California Health and Safety Code (CHSC) authorizes the
22 issuance of a citation for failure to comply with a requirement of the California Safe
23 Drinking Water Act (CHSC, Division 104, Part 12, Chapter 4, commencing with
24 Section 116270), or any regulation, standard, permit, or order issued thereunder.

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26 The Division of Drinking Water and Environmental Management of the California
27 Department of Public Health (Department) hereby issues a citation to the Lake



1 Almanor Country Club Mutual Water Company (Company) for failure to comply with
2 Section 64426.1(b), Title 22, of the California Code of Regulations (CCR).

3

4 **APPLICABLE AUTHORITIES**

5 Section 116650 of the CHSC states in relevant part:

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7 (a) If the department determines that a public water system is in
8 violation of this chapter or any regulation, permit, standard, citation,
9 or order issued or adopted thereunder, the department may issue a
10 citation to the public water system. The citation shall be served upon
11 the public water system personally or by certified mail. Service shall
12 be deemed effective as of the date of personal service or the date of
13 receipt of the certified mail. If a person to whom a citation is directed
14 refuses to accept delivery of the certified mail, the date of service
15 shall be deemed to be the date of mailing.

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17 (b) Each citation shall be in writing and shall describe the nature of the
18 violation or violations, including a reference to the statutory
19 provision, standard, order, citation, permit, or regulation alleged to
20 have been violated.

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22 (c) A citation may specify a date for elimination or correction of the
23 condition constituting the violation.

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25 (d) A citation may include the assessment of a penalty as specified in
26 subdivision (e).

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(e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

Section 64426.1(b), Title 22, of the CCR states in relevant part:

(b) A public water system is in violation of the total coliform MCL [maximum contaminant level] when any of the following occurs:

(1) For a public water system which collects at least 40 samples per month, more than 5.0 percent of the samples collected during any month are total coliform-positive; or

(2) For a public water system which collects fewer than 40 samples per month, more than one sample collected during any month is total coliform-positive; or

(3) Any repeat sample is fecal coliform-positive or E. coli-positive; or

(4) Any repeat sample following a fecal coliform-positive or E. coli-positive routine sample is total coliform-positive.

1 **STATEMENT OF FACTS**

2 The Lake Almanor Country Club Mutual Water Company (Company) domestic water
3 system is classified as a community water system serving approximately 850 year-
4 round residents through 1,751 service connections. As such, the Company is
5 required to collect six routine bacteriological samples per month according to
6 Section 64423 of Title 22. On December 5, 2012, the Company collected a routine
7 sample from the distribution system that contained total coliform bacteria. On
8 December 7, 2012, two repeat samples were collected from the distribution system
9 and were found to contain total coliform bacteria. On December 10, 2012, a repeat
10 samples was collected from the distribution system along with two samples from the
11 well sources. All of these samples were found to be absent of total coliform bacteria.
12 Subsequent routine and repeat samples collected from the distribution system on the
13 following dates were found to be absent of total coliform bacteria: December 12,
14 2012; December 19, 2012; December 26, 2012. None of the samples that contained
15 total coliform bacteria tested positive for E. coli. Therefore, for the month of
16 December 2012, three samples were found to contain total coliform bacteria.

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18 **DETERMINATIONS**

19 The Department has determined that the Company violated Section 64426.1(b)(2),
20 Title 22, of the CCR, in that the Company exceeded the total coliform MCL during the
21 month of December 2012.

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23 **DIRECTIVES**

24 The Company is hereby directed to take the following actions:

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- 26 1. Comply with Section 64426.1, Title 22, of the CCR in all future monitoring
27 periods.



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2. Within 30 days of the issuance of this Citation, notify all persons served by the Company of the MCL violation as required by Section 64463.4 and Section 64465, Title 22, of the CCR. Notification shall be completed in accordance with each of the following:

- a. Mail or direct delivery of the notice contained in Attachment 'A' to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the Company.
- b. Provide the notice contained in Attachment 'A' to customers using one or more of the following methods to reach persons not likely to be reached by a public posting:
 - i. Publication in a local newspaper,
 - ii. Posting in conspicuous public places within the service area,
 - iii. Posting on the Internet, or
 - iv. Delivery to community organizations.

Changes and/or modifications to Attachment 'A' shall be not be made unless approved by the Department.

3. Complete and return Attachment 'B' "Certification of Completion of Public Notification" form within 10 days of giving public notice. A copy of the notice used to provide public notification shall be attached to the form.



1 All documents required by this Citation to be submitted to the Department shall be
2 submitted to the following address:

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Michael J. McNamara, P. E.

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Lassen District Engineer

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Drinking Water Field Operations

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Division of Drinking Water and Environmental Management

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Department of Public Health

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415 Knollcrest Drive, Suite 110

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Redding, CA 96002

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(530) 224-4800

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13 Nothing in this Citation relieves the Company of its obligation to meet the
14 requirements of Health and Safety Code, Division 104, Part 12, Chapter 4 (California
15 Safe Drinking Water Act), or any regulation, permit, standard or order issued or
16 adopted thereunder.

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18 The Department reserves the right to make such modifications to this Citation, as it
19 may deem necessary to protect public health and safety. Such modifications may be
20 issued as amendments to this Citation and shall be effective upon issuance.

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22 **FURTHER ENFORCEMENT ACTION**

23 Division 104, Part 12, Chapter 4, (commencing with section 116270) of the California
24 Health and Safety Code authorizes the Department to: issue additional citations with
25 assessment of penalties if the Company continues to fail to correct a violation
26 identified in a citation; take action to suspend or revoke a permit that has been issued
27 to a public water system if the system has violated applicable law or regulations or



1 has failed to comply with orders of the Department; and petition the superior court to
2 take various enforcement measures against a public water system that has failed to
3 comply with orders of the Department. The Department does not waive any further
4 enforcement action by issuance of this Citation.

5

6 **PARTIES BOUND**

7 This Citation shall apply to and be binding upon the Company, its officers, directors,
8 agents, employees, contractors, successors, and assignees.

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10 **SEVERABILITY**

11 The directives of this Citation are severable, and the Company shall comply with
12 each and every provision thereof notwithstanding the effectiveness of any other
13 provision.

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3/14/2013

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Michael J. McNamara, P.E., District Engineer
Lassen District
Drinking Water Field Operations Branch

Date

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19 Attachments:

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'A' Public Notification Template

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'B' Certification of Completion

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

Tests Showed Coliform Bacteria in the Lake Almanor CC MWC Domestic Water System

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We routinely monitor for drinking water contaminants in the water system. For December 2012, we collected ten samples from our water system to test for the presence of coliform bacteria. Three of these samples showed the presence of coliform bacteria. The standard is that no more than one sample per month may show the presence of coliform bacteria.

What Should You Do?

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What Does This Mean?

This is not an emergency. If it were, you would have been notified immediately. Coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.*

Usually, coliform bacteria are a signal that there may be a problem with our source of supply, storage, or distribution systems. Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or E. coli, are present. We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.

What Happened? What Was Done?

On December 5, 2012, the Company collected a routine sample from the distribution system that contained total coliform bacteria. On December 7, 2012, two repeat samples were collected from the distribution system and were also found to contain total coliform bacteria. The water system was then flushed in the area where these samples were collected. On December 10, 2012, a repeat samples was collected from the distribution system along with two samples from the well sources. All of these samples were found to be absent of total coliform bacteria. Subsequent routine and repeat samples collected from the distribution system on the following dates were found to be absent of total coliform bacteria: December 12, 2012; December 19, 2012; December 26, 2012.

For more information please contact John Newton, LACC MWC General Manager, at 259-2162.

This notice is being provided to you by the Lake Almanor CC MWC in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.

