

Nursing Home Residents' Rights

Licensing and Certification Program District Offices

The mission of Licensing and Certification (L&C) is to promote high quality medical care in community settings and facilities throughout California. L&C is responsible for inspecting and licensing health care facilities for compliance with state and federal laws and regulations. This fact sheet directs you to L&C District Offices and the counties that they serve. The counties, addresses, and phone numbers of all district offices are listed on this fact sheet. To file a complaint or find out further information on a facility, you may call or write the L&C District Office nearest you.

Alameda District Office

1625 Shattuck Avenue, Suite 219
Berkeley, CA 94704
(866) 247-9100
(510) 883-6881
County: Alameda

Bakersfield District Office

1200 Discovery Plaza, Suite 150
Bakersfield, CA 93309
(866) 222-1903
(661) 336-0543
Counties: Kern, Tulare

Chico District Office

1367 E. Lassen Avenue, Suite B-1
Chico, CA 95973
(800) 554-0350
(530) 895-6711
Counties: Butte, Colusa, Glenn, Lassen,
Modoc, Nevada, Plumas, Shasta, Sierra,
Siskiyou, Sutter, Tehama, Trinity, Yuba

Contra Costa District Office

1625 Shattuck Avenue, Suite 219
Berkeley, CA 94704
(800) 554-0352
(510) 540-2417

County: Contra Costa

Daly City District Office

350 90th Street, Second Floor
Daly City, CA 94015
(800) 554-0353
(650) 301-9971
Counties: San Francisco, San Mateo

Fresno District Office

7170 N. Financial Drive, Suite 110
Fresno, CA 93720
(800) 554-0351
(559) 437-1500
Counties: Fresno, Kings, Madera,
Mariposa, Merced

Los Angeles District Office

Health Facilities Division
5555 Ferguson Drive, Third Floor
City of Commerce, CA 90022
(800) 228-1019
(323) 837-1005
County: Los Angeles

Orange County District Office

2150 Towne Centre Place, Suite 210
Anaheim, CA 92806
(800) 228-5234
(714) 456-0630
County: Orange

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Licensing and Certification District Offices (*continued*)

Redwood Coast District Office

50 Old Courthouse Square, Suite 200
Santa Rosa, CA 95404
(866) 784-0703
(707) 576-6775
Counties: Napa, Solano

Riverside District Office

625 E. Carnegie Drive, Suite 280
San Bernardino, CA 92408
(888) 354-9203
(909) 388-7170
County: Riverside

Sacramento District Office

7801 Folsom Blvd., Suite 200
Sacramento, CA 95826
(800) 554-0354
(916) 229-3400
Counties: Alpine, Amador, Calaveras,
El Dorado, Placer, Sacramento, San
Joaquin, Stanislaus, Tuolumne, Yolo

San Bernardino District Office

464 West Fourth Street, Suite 529
San Bernardino, CA 92401
(800) 344-2896
(909) 383-4777
Counties: Inyo, Mono, San Bernardino

San Diego District Office (North)

7575 Metropolitan Drive, Suite 104
San Diego, CA 92108
(800) 824-0613
(619) 278-3700
Counties: Orange, Northern San Diego

San Diego District Office (South)

7575 Metropolitan Drive, Suite 211
San Diego, CA 92108
(866) 706-0759
(619) 688-6190
Counties: Imperial, Southern San Diego

San Jose District Office

One Almaden Blvd., Ninth Floor
San Jose, CA 95113
(800) 554-0348
(408) 277-1784
Counties: Monterey, San Benito, Santa
Clara, Santa Cruz

Santa Rosa District Office

50 Old Courthouse Square, Suite 200
Santa Rosa, CA 95404
(800) 554-0349
(707) 576-2380
Counties: Del Norte, Humboldt, Lake,
Marin, Mendocino, Sonoma

Ventura District Office

1899 N. Rice Avenue, Suite 200
Oxnard, CA 93030
(800) 547-8267
(805) 604-2926
Counties: San Luis Obispo,
Santa Barbara, Ventura

If you are interested in other Residents' Rights Project materials or have any questions about your rights as a resident in a nursing home, please contact the Department of Health Services, Licensing and Certification headquarters at:



Department of Health Services

Licensing and Certification
Residents' Rights Project
1800 Third Street, Suite 210
P.O. Box 942732
Sacramento, CA 94234-7320
(866) 447-4518