

**Questions for Stakeholder Meeting
Hospice Agency Regulations
November 2023**

Application for Licensure

1. Pursuant to Health and Safety Code section 1753.1 subdivision (f), the Department is considering requiring hospices to submit a change of location application to the Department at least 60 days in advance of the anticipated move to a new location. Do you support this standard? Why or why not?
2. Pursuant to Health and Safety Code section 1753.1 subdivision (f), the Department is considering requiring hospices to submit a change of ownership or a change of geographic service area application to the Department at least 120 days in advance of the anticipated change of ownership or service area. Do you support this standard? Why or why not?

Training and Experience

3. How many years of experience should the Administrator, Director of Patient Care Services, and the Medical Director be required to have? What type(s) of work experience should be required for each position?
4. Pursuant to Health and Safety Code section 1753.1 subdivision (d), the Department is considering requiring all management staff (Administrator, Medical Director, Director of Patient Care Services, and their designees) to complete a minimum of eight hours of orientation training, and a minimum of 12 hours of continuing education training annually. Do you support this amount of orientation and continuing education training? If not, why?
5. Do you support requiring an individual who has never served as an Administrator or an Administrator Designee at a hospice to complete 24 hours of educational training in the administration of a hospice or complete an Administrator certification program? Why or why not?

Numerical Limits and Standards

6. According to the California Hospice Audit conducted in March 2022, the average number of patients per hospice outside of Los Angeles is 56. As a result, the Department is considering implementing a standard that all hospice management staff must have a caseload of 75 or fewer patients at all times. Do you support this standard? Why or why not? If you do not support this standard what would be a better alternative and why?
7. Pursuant to Health and Safety Code section 1753.1 subdivision (a), the Department is considering adopting a two-hour geographic service area from the parent hospice. Do you support this standard? Why or why not? If you do not support this standard what would be a better alternative and why?
8. Pursuant to Health and Safety Code section 1753.1 subdivision (b), the Department is considering adopting a 1:15 nurse to patient ratio. Do you support this ratio? Why or why not? If you do not support this ratio what would be a better alternative and why?
9. Should the Department implement a staffing standard for on-call night shift nurses? Why or why not? If yes, what would be an appropriate number of staff or a nurse-to-patient ratio during on-call hours?

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General Questions

10. Do you have any further recommendations for the Department to consider when drafting hospice regulations?